

Using DataHook

January 26, 2023

Juan Antonio Conde (Zurich) Sandeep Panghal (TCS)



Innovators of insurance since 1872.

Zurich is shaping a future in which we can all thrive

Zurich was founded in 1872. Headquartered in Zurich, Switzerland, we are one of the world's most experienced insurers.

We're building on our legacy to serve the needs of our customers, employees, partners and communities.

Working together, we can help ensure they're better equipped to deal with the dramatic changes happening in society; whether driven by climate change or the effects of technology.

To learn more about Zurich, visit www.zurich.com



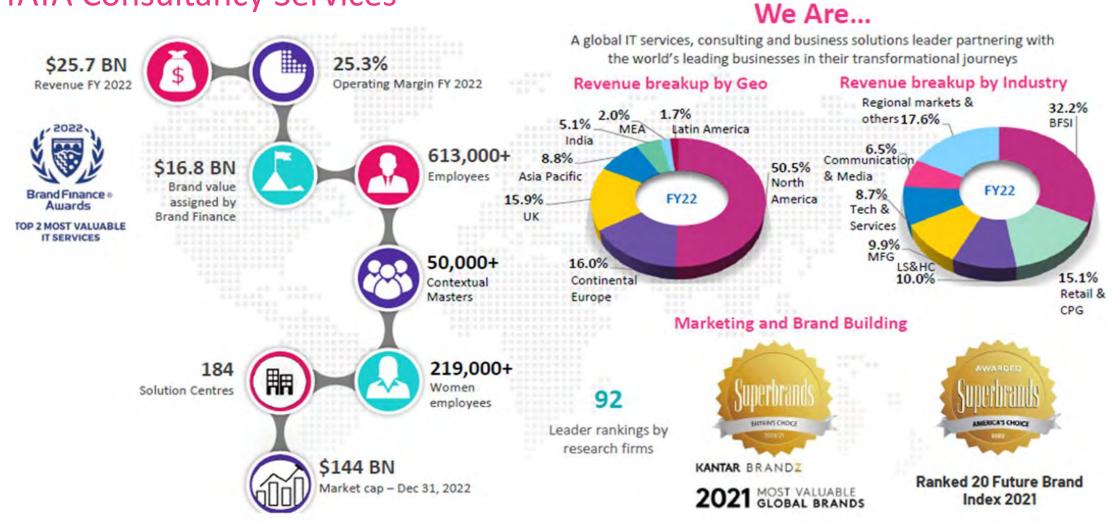


"Building greater futures through Innovation & Knowledge for Over 50 Years"





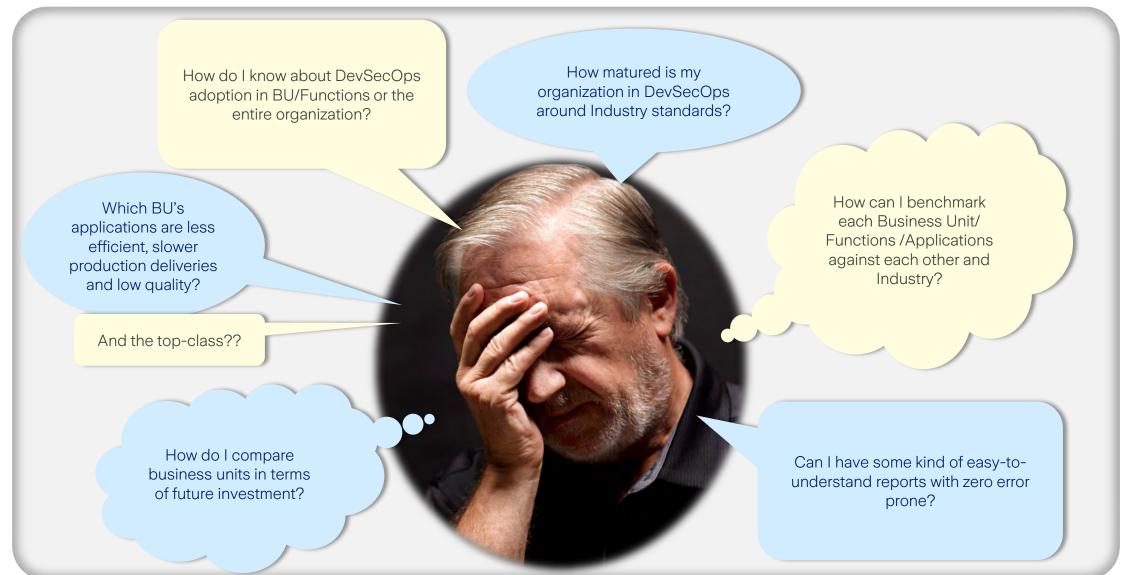
TATA Consultancy Services



Background







Problem Statement



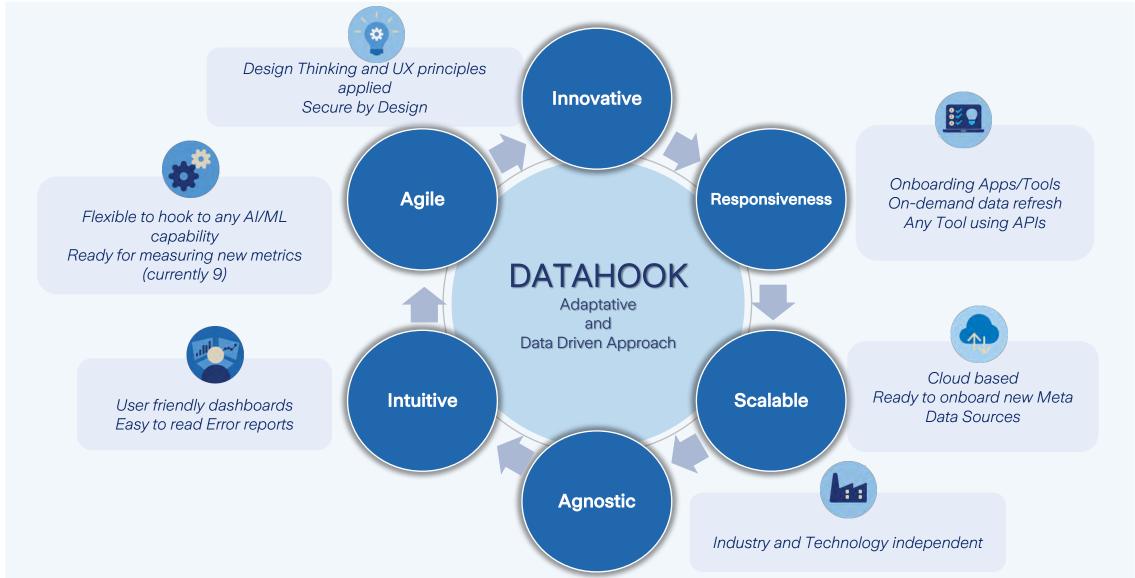
- No standard set of Development metrics applied across the organization
- There isn't a harmonized of the SecDevOps adoption view for the organization
- Metrics produced with a big manual effort due to the multiple data sources
- Team focus on producing metrics and measurements, rather than product delivery











Benefits





Faster Agile adoption

- Provides a see-through
 DevSecOps adoption level
 in any organization (support 3
 pillars of scrum Transparency,
 Inspection & Adaptation)
- Supports Informed decision making from richer insights derived from data visualization



Team Focus

- Development teams focused on the product delivery rather producing measurements
- Low team effort for set-up



Benchmarking

- Standardized set of KPI's for measuring Agile
 Adoption
- Global Benchmarking and Harmonized KPIs measured



Continuous Improvement

- Continuous Monitoring and Progress on Transformation journey
- Easily recognizable Improvements Areas

7 © Zurich

Outcome to date



- 200 Apps from 12 Business Units have been assessed for DevSecOps maturity across 4 classes
- Monthly onboarding ratio of +20%
- Onboarding process for new applications semiautomated through Azure pipelines
- Metrics related to Customer Value, Organizational effectiveness, Service Quality measured continuously from several toolsets
- Global, Business Unit and Department Benchmark available for DevSecOps adoption maturity
- Lead Time To Market KPI decreased by 9% over the last 9 months
- Identified up to 10% MOM increase in Technical Debt for 20 + Business Areas over the last year





Thank you!

Please contact <u>application.insights@zurich.com</u> for more details if interested

