

How we accidentally created a Cloud on our Cloud













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Do Container Stuff, Collect Stickers, Write go code

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What is Cloud

- Someone else's computer
- On Demand
- Has way for users to access the service

The Problem

The Problem

- Run average of 10-20 workshop a month. (2-4 a week)
- Each workshop require avg of 30 K8s or OpenShift Cluster
- Spinning up and spinning down cluster resources is manual
- Cluster per subnet is limited
- There is a soft limit on volume per datacenter
- No clear way to collect workshop metrics
- The team that owns this process has 2 person

The Solution

Many ways to skin this cat

Worst Solution

Worst Solution

- Spin up clusters in the UI
- Manually give access to users in console

- Do That for every user for every workshop for every cluster
- Estimated time for the workshop lead + owner of the account 4 hour per workshop

Impact

- On average 2 work days spent for the account owner
- Pretty much at the upper limit on how many workshop we can support
- Huge cost center because resources needs to be created earlier and deleted later (Weekends, time zones)
- No higher level workshop

Passable (Not Bad) Solution

Passable Solution

- Use the CLI in a bash script.
- Update a config file for each workshop request
- Use the same config file to delete the resources
- Use a github repo for tracking cluster requests
- Simple webapp to handle workshop user access

Impact

- Significant improvement on previous solution
- The cluster access is now automated with the simple webapp
- Still a manual process. But since its a script takes less active time from dev advocates
- The actual workshop can scale to a fairly large number of attendees since cluster allocation is automated

Current Solution

Current Solution

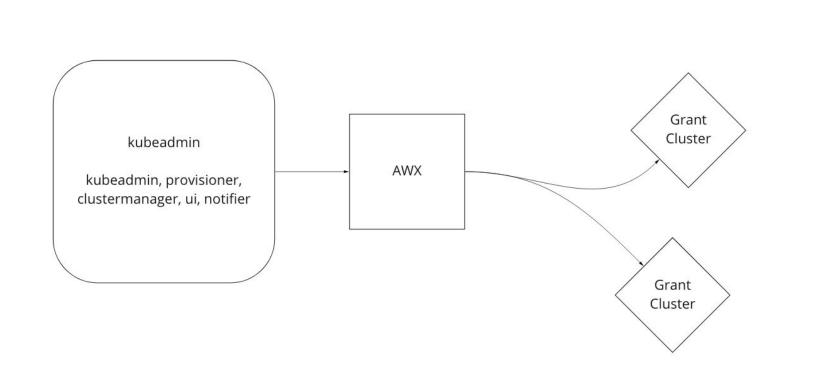
- UI to select options (React)
- API to talk to infrastructure (All Go)
- Some way (AWX) to spin up resources
- Some way to clean up resources
- Run post provisioning task on each cluster

What's Lacking

- The UI is still a manual process. So weekend and time zones are still a problem.
- No real metrics collection from the workshop itself.
- No way to schedule creation of deletion of resources.

Impact

- UI makes it easy to teach anyone to spin up resources
- We can add retry logic or rate limit to request



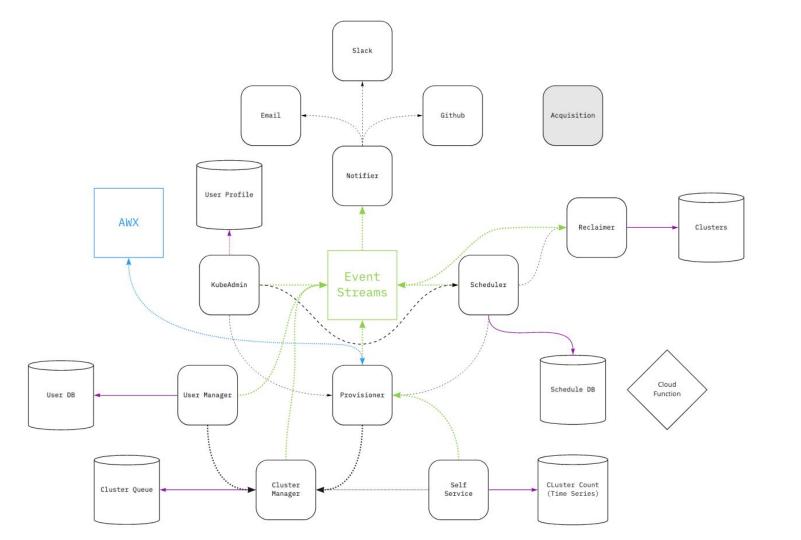
Ideal Solution

Ideal Solution

- Automated workshop request from github to cluster creation with approval in place
- Way to schedule creation and deletion of resources
- Open it up for other teams in org to run their resource creation
- Have proper metrics for workshop run on these accounts

Impact

- Anyone within the org would be able to use this. No more dependency on our small team.
- We would not need to spend cycle managing resources
- Cost saving with not running resources beyond what's needed
- Take better decisions when new workshops and events are considered.



So why did we make a cloud?

- The features we needed are not needed by most people. It would not make sense to implement that in the public cloud interface.
- A cloud interface would be easier for us to use and scale it even for an internal audience

Should you build your own cloud interface?

- Does the cloud you have does not have a easy way to do what you need?
- Do you often find yourself writing custom code to do things in your cloud?
- Does other teams do the same things?
- Do you struggle to keep the resources in check?

If the answer to these questions are yes...

Then maybe you need to build a interface to your cloud.

But Infrastructure as Code First.

Infrastructure as Code

- Cloud Automation (Terraform, Pulumi, Ansible, Chef, Puppet)
- Deployment Automation (Ansible, Chef, Puppet, Pulumi)
- CI/CD (Github Actions, Travis, Jenkins, Harness, Argo, Tekton)

Rolling out a custom solution should be towards the bottom of your list.

Why should you consider building a cloud?

- Sometime reinventing the wheel is the best way
- A small script across different teams and orgs and needs become a big dependency
- Most teams should not have to own cloud resources
- Interface of the cloud of your choice might not have all the answers that you need

Considerations

- You can always do more. Do as much as necessary
- Cloud has a lot of API and they can change be ready to update things.
- Solving general cloud problem is probably going to be more than you can take on. Solving your and your adjacent teams problems are enough.
- Don't start with recreating cloud. Consider alternatives first.













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