



Building Slack Applications with Bolt.js

Conf42: JavaScript 2022

Alba Rivas, Principal Developer Advocate
@AlbaSFDC, arivas@salesforce.com



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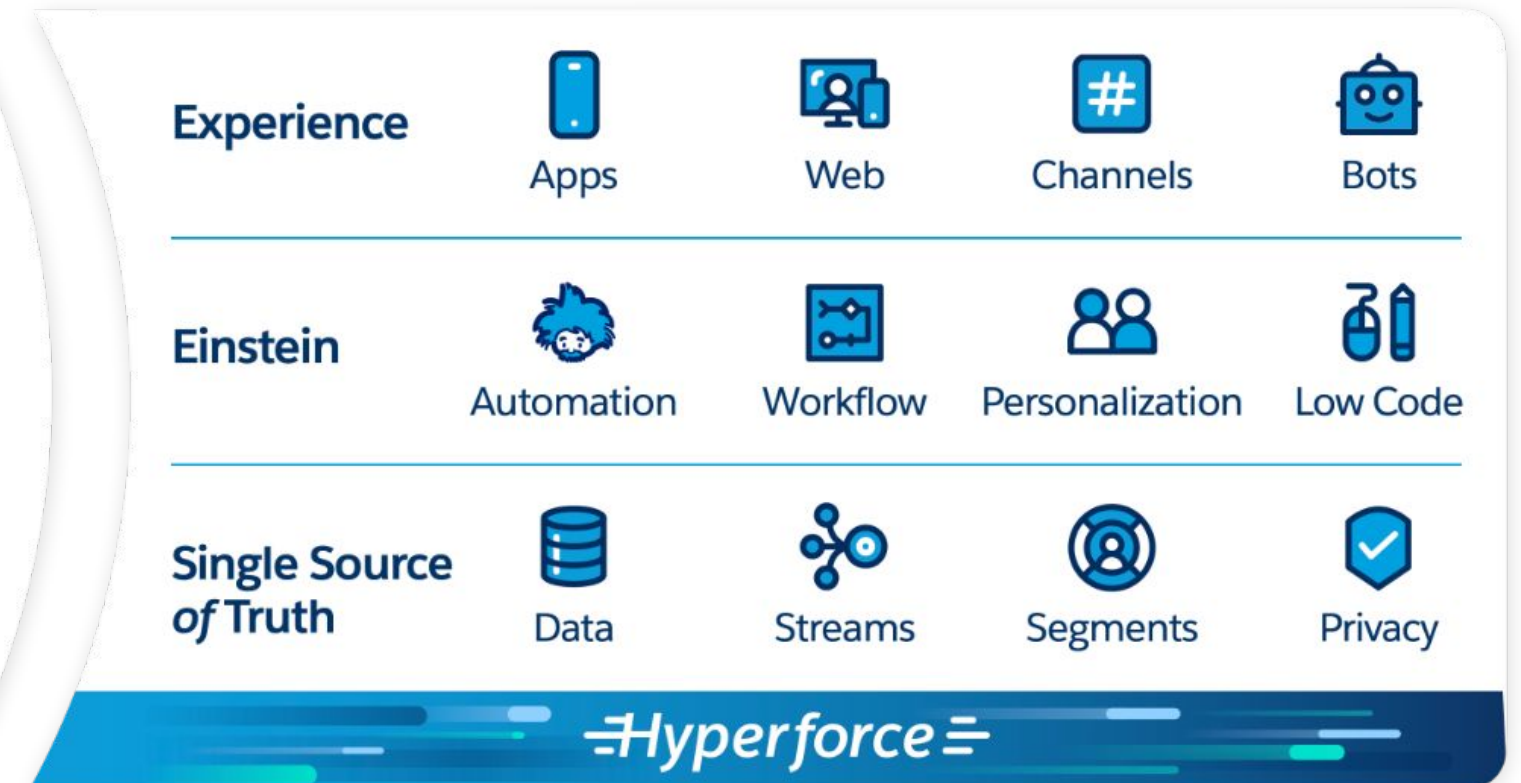
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Salesforce



Slack

UISF Inc. Search UISF Inc.

Polly Home Messages About

This conversation is just between the two of you
Here you can send messages and share files with @Polly.

How does Polly work?

Polly APP 7:55 AM
Hi @Tiaan Kruger I'm Polly 🙌 I'm here to help you get started with Slack.
Here's how you can get started:

- /polly How would you rate this meeting?
- Create a multi-question or recurring poll
- Or use a Polly template if you need something specific

Create a Polly Get Help

app.polly.ai
Polly
Smart polls and automated feedback

app.polly.ai
Polly
Smart polls and automated feedback

Send a message to Polly

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Google Calendar Home Messages About

From viewing your daily schedule or receiving up-to-the-minute reminders, keep your calendar top of mind without leaving Slack. Use Google Calendar in Slack to:

- Create an event right from Slack using the shortcuts button.
- Automatically sync your calendar to your Slack status to let your team know when you are in a meeting.
- See a holistic view of your daily schedule from Slack.
- Get notified when an event is starting soon, and join a Hangout, Zoom, Webex, or Microsoft Teams meeting directly from the calendar reminder in Slack.
- Respond directly to event invitations.
- Get updated when an event's details change, and change your response as needed.

Here are some details to bear in mind about status sync:

- Your status will not include the name of the meeting that you're attending.
- You can remove or update your Slack status at any time – the Google Calendar app won't override any status that you've set yourself.
- Only events that you accept will trigger a status update in Slack.
- Slack will only sync with the primary calendar for the Google account that you've connected.
- If there are overlapping events on your calendar, Slack will set your status to match the event that's longer or that starts earlier.

PagerDuty APP 4:54 PM

PagerDuty Incident #2332:
Service Monitor (Shopping Cart - Add to Cart Health Check violated API Request Failure)

Priority: P2 Business Service: Shopping Cart (Prod)
Service: API Gateway

Description:

details: Monitor failed for location Sydney, AU
current_state: open
condition_name: API Request Failure

View in PagerDuty Add Additional Responders Quick Actions

This channel was auto-generated for PagerDuty Incident #2332

amy 4:56 PM
This is causing customer checkouts to fail in the online store. Also seeing checkout volume dip on some of our other monitors.

jon 4:57 PM
looks like it's a problem with the load balancers. i'm going to loop in someone from infrastructure.

Only visible to you

PagerDuty APP 4:58 PM
What Service do you want to find the on-call for? Infrastructure

PagerDuty APP 4:58 PM
Current on-call for Infrastructure service is Bryan Long (@bryan)

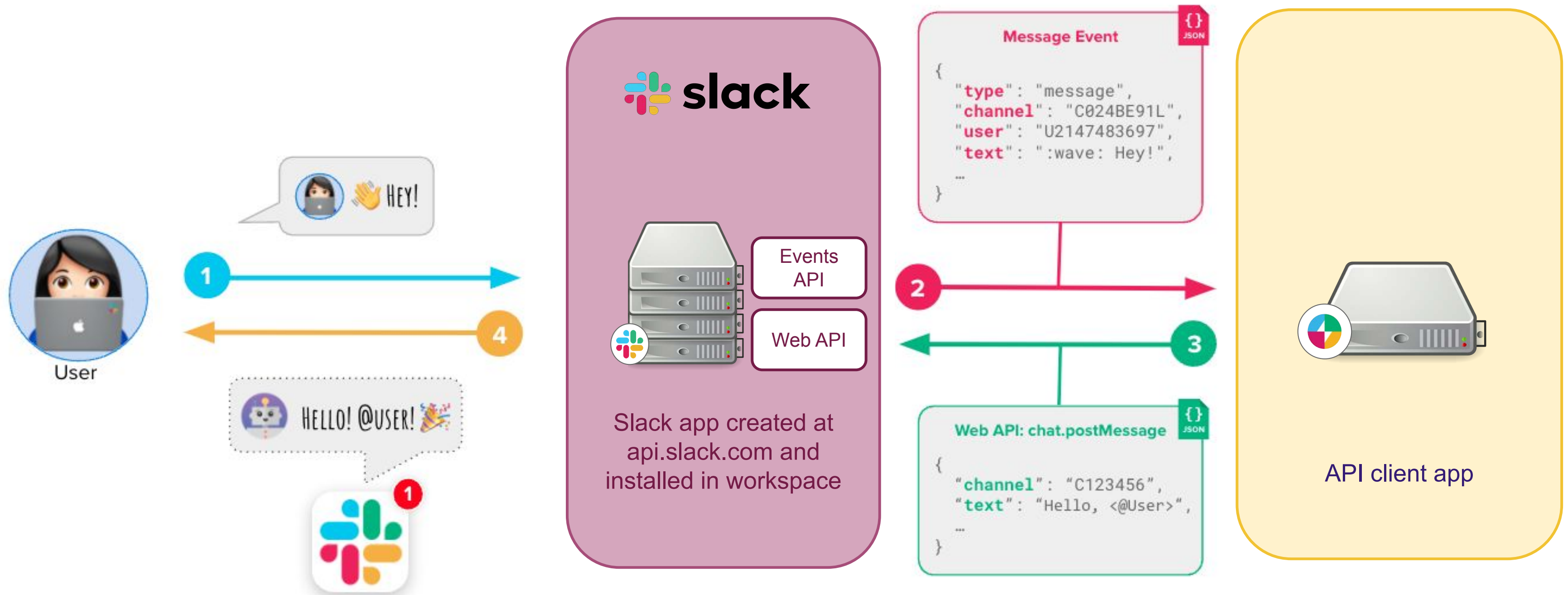
Add to Incident View Escalation Policy



Demo time!



How Slack apps work



Slack APIs

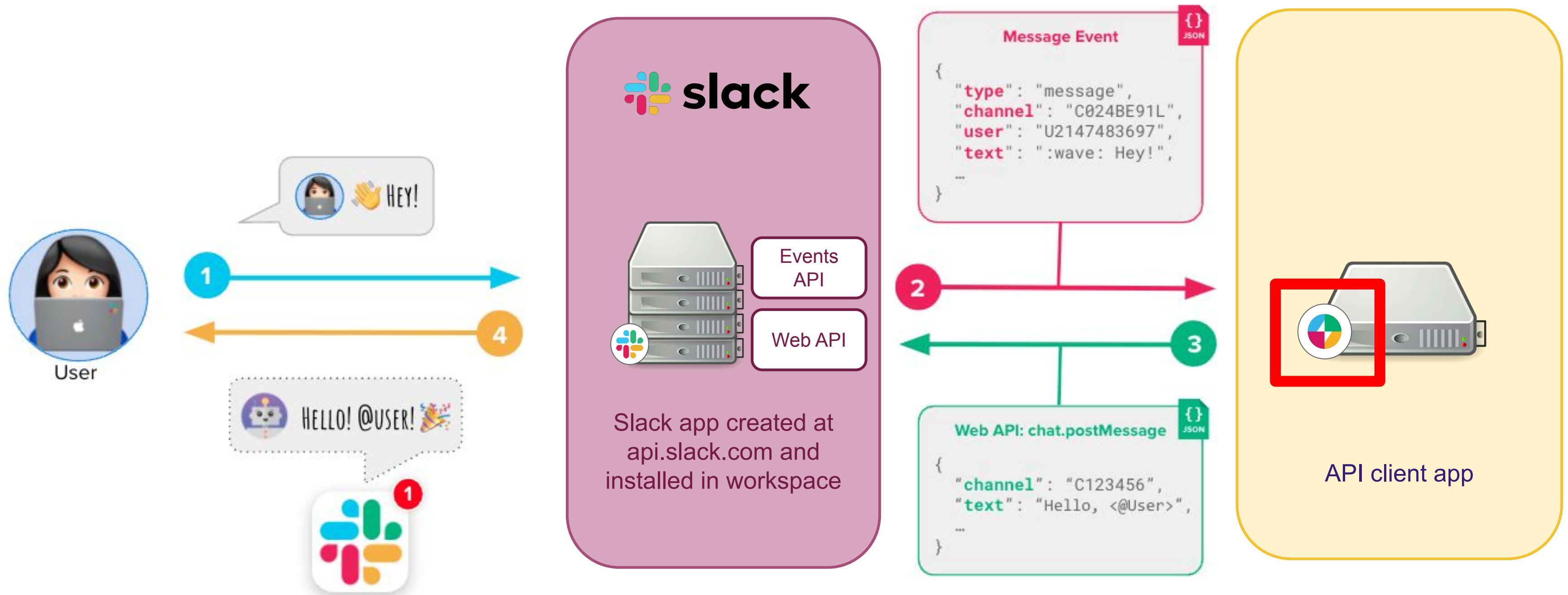
Events API: is subscription-based and **allows apps to receive events that have occurred within Slack**. Examples:

- message
- reaction_added
- user_join

Web API: **is used to query information and take action** within a Slack workspace. Examples:

- chat.postMessage
- reactions.add
- users.info

How Slack apps work



The Bolt framework

api.slack.com/tools/bolt

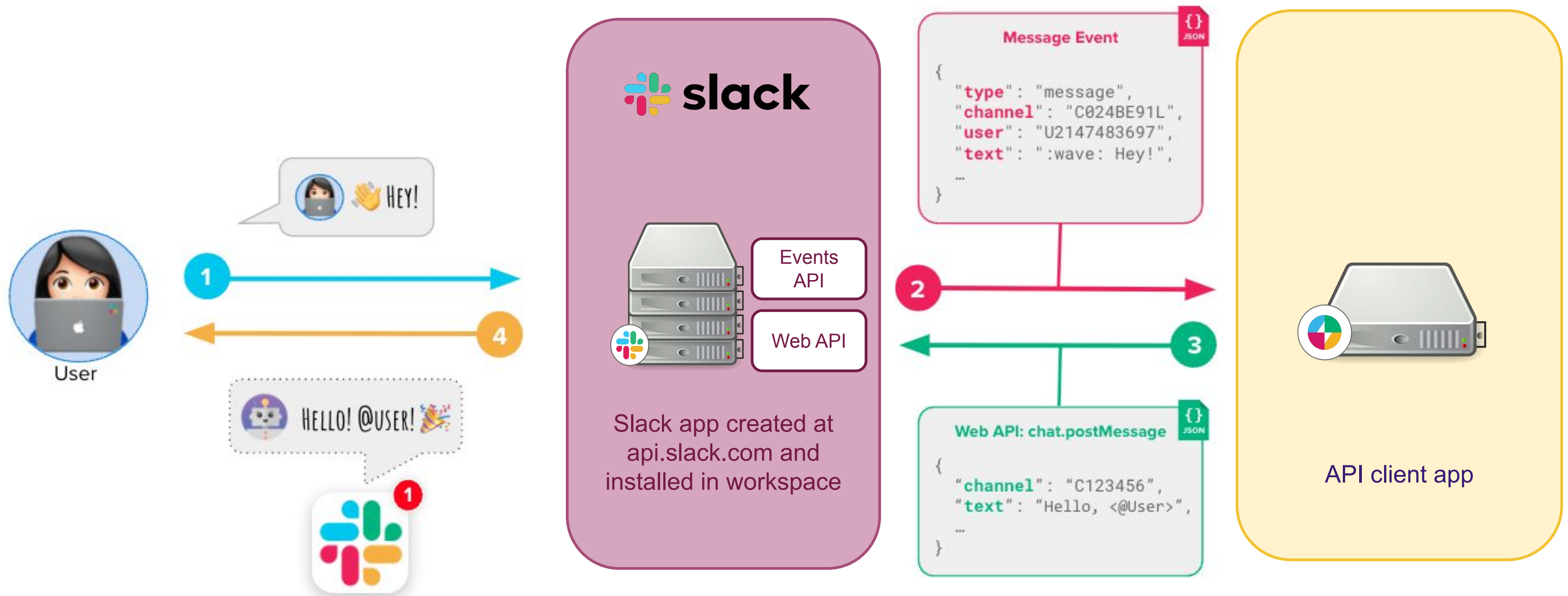
Bolt is the official Slack framework built to speed up and simplify Slack app development. It's currently available in JavaScript, Python, and Java.

Notable features include:

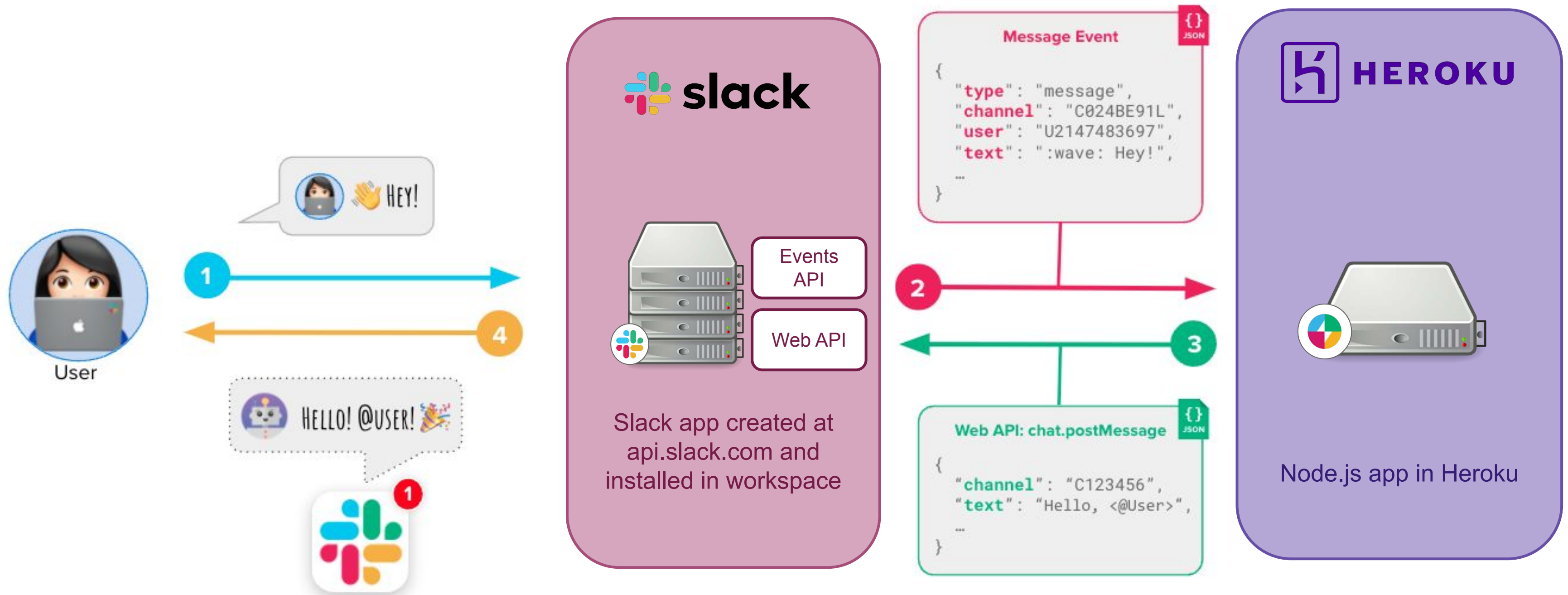
- 🔨 Abstracts away implementation details
- ✨ Intuitive and readable listener pattern
- 🔧 Incorporates the latest Platform features



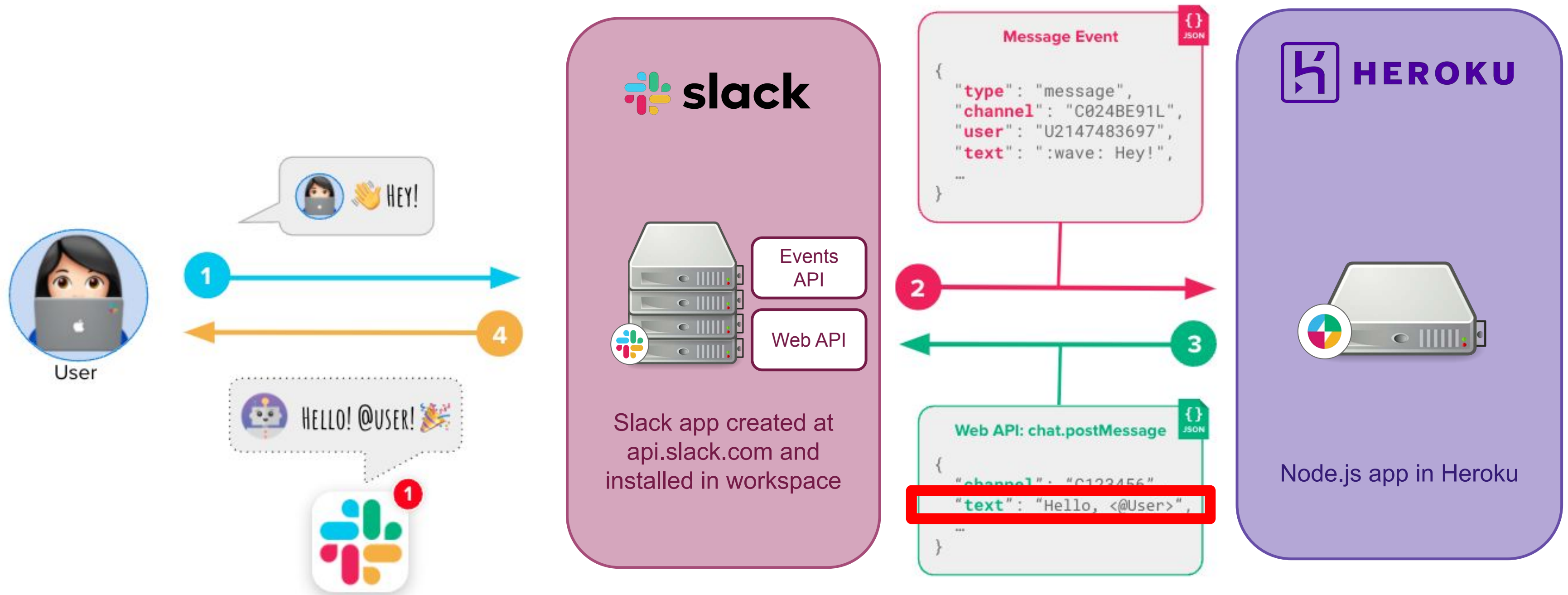
How Slack apps work



Ready to Fly Architecture



How Slack apps work



Creating Surfaces: Block Kit

app.slack.com/block-kit-builder

Block Kit is the UI framework used to craft the surfaces that users interact with.

Surface examples include:

- Modals
- Messages
- App Home Tab

The screenshot displays the Slack Block Kit Builder interface. On the left, a sidebar lists various block types: plain text, mrkdwn, text fields, users select, static select, multi static select, multi conversations select, button, link button, image, overflow, datepicker, checkboxes, and radio buttons. The main area is divided into two sections: 'Message Preview' and 'Payload'. The 'Message Preview' shows a message from 'Your App' at 7:37 PM, containing a section header, a text block, a mrkdwn block with a link, and a list of restaurant recommendations. The 'Payload' section shows the JSON structure for the message, including the 'blocks' array with 'section', 'text', 'mrkdwn', and 'list' blocks, and the 'accessory' field for the restaurant recommendations.

Block Kit Builder ?

Copy Payload Clear Blocks Heroku Send to Slack

Section

- + plain text
- + mrkdwn
- + text fields
- + users select
- + static select
- + multi static select
- + multi conversations select
- + button
- + link button
- + image
- + overflow
- + datepicker
- + checkboxes
- + radio buttons

Message Preview Desktop Light Templates

Your App APP 7:37 PM

Hello, Assistant to the Regional Manager Dwight!

Michael Scott wants to know where you'd like to take the Paper Company investors to dinner tonight. Please select a restaurant:

Please select a restaurant:

Farmhouse Thai Cuisine

★★★★★ 1528 reviews

They do have some vegan options, like the roti and curry, plus they have a ton of salad stuff and noodles can be ordered without meat!! They have something for everyone here

Kin Khao

★★★★★ 1638 reviews

The sticky rice also goes wonderfully with the caramelized pork belly, which is absolutely melt-in-your-mouth and so soft.

Payload

```
1 {
2   "blocks": [
3     {
4       "type": "section",
5       "text": {
6         "type": "mrkdwn",
7         "text": "Hello, Assistant to the Regional Manager Dwight!
8         *Michael Scott* wants to know where you'd like to take the Paper Company
9         investors to dinner tonight.\n\n *Please select a restaurant:*"
10      }
11    },
12    {
13      "type": "div",
14      "text": {
15        "type": "mrkdwn",
16        "text": "**Farmhouse Thai Cuisine*\n:star::star::star::star: 1528
17        reviews\n They do have some vegan options, like the roti and curry, plus they
18        have a ton of salad stuff and noodles can be ordered without meat!! They have
19        something for everyone here"
20      },
21      "accessory": {
22        "type": "image",
23        "image_url": "https://s3-
```



Show me the code!





github.com/trailheadapps/ready-to-fly





github.com/slack-samples





Slack Introduces New Platform With Help From Deno

November 16, 2021 📅

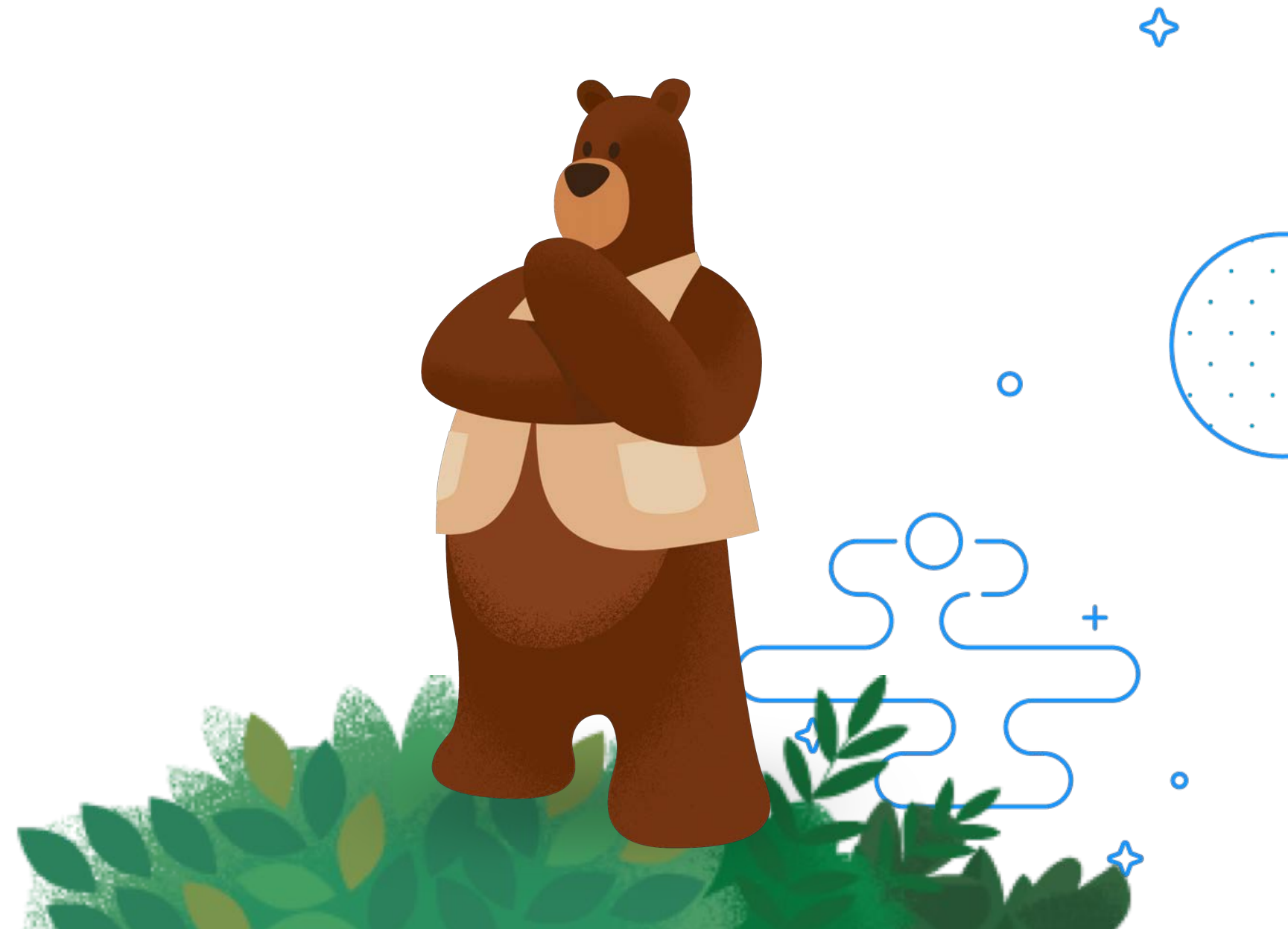
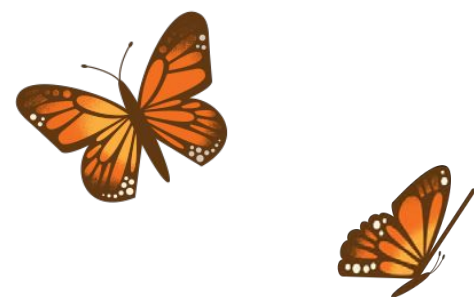
Aaron O'Mullan, Ryan Dahl

Partnerships Deno Deploy

Today Slack has announced their next generation development platform. Slack chose Deno for its "secure by default" principles, its web standard APIs, and its first-class TypeScript support. Read more about it at <https://api.slack.com/future>.

Resources

- Code Live series: sfdc.co/ready2fly-codelive
- Blog post series: sfdc.co/ready2fly-blogs
- Trailhead project: sfdc.co/ready2fly-trailhead



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Thank you!

