Observability at Scale: Optimizing Multi-Cloud Data Platforms

Modern enterprises need observable, resilient data platforms across multicloud environments. We'll explore how AI Ops and FinOps transform operations, improve resilience, and optimize costs.

Ganeshkumar Palanisamy

Principal Architect @ Reltio





Today's Multi-Cloud Reality

94%

70%

Cloud Adoption

Enterprises now leveraging cloud services

Lock-in Reduction

Risk mitigation through multi-cloud strategies

99.999%

Uptime Achievement

Through advanced observability practices

Multi-cloud is now standard practice. Organizations must optimize across providers while maintaining visibility and control.

Multi-Cloud Reality: Opportunity and Challenge

Opportunities

- Leverage best features from each provider
- Access specialized capabilities across vendors
- Avoid vendor lock-in

Challenges

- Fragmented visibility (65% of enterprises)
- Inconsistent metrics
- Disparate monitoring tools
- Siloed operational teams

What is Multi-Cloud Observability?

Unified Visibility

Simultaneous monitoring across all cloud environments.

Proactive Detection

Enables early issue identification and faster resolution.



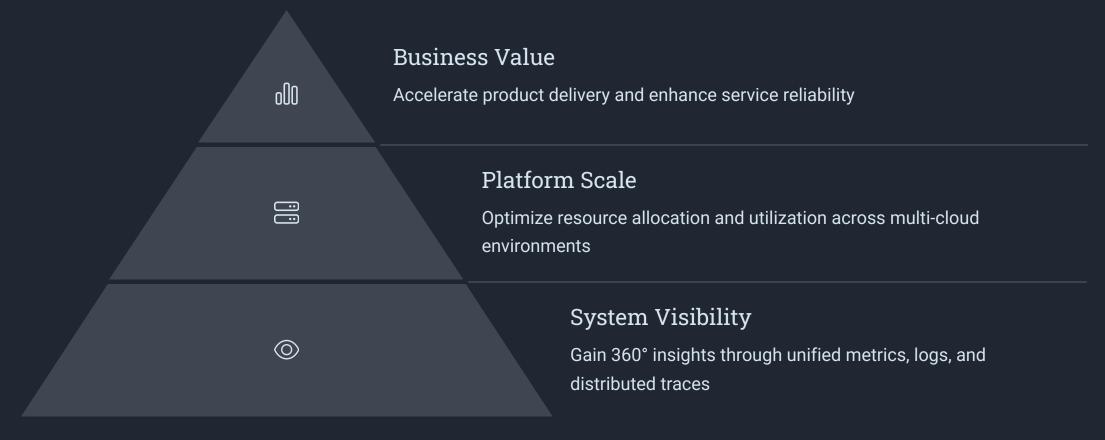
Data Correlation

Links performance metrics, logs, and traces across providers.

Standardization

Normalizes varied data sources into consistent formats.

Observability: The Critical Engine



Observability serves as the cornerstone of operational excellence in today's complex digital landscape. By providing deep insights into system behavior and performance, it empowers teams to quickly diagnose issues, predict potential failures, and make data-driven decisions that directly impact business outcomes.



Building the Foundation: Implementation Strategy

Define Objectives

Establish clear goals for performance, cost, and security monitoring.

Catalog Assets

Document all cloud resources and dependencies across providers.

Standardize Collection

Implement consistent data gathering methods across environments.

Create Unified Platform

Build centralized system for aggregation and correlation.

AI Operations Revolution



Detection

67% faster incident detection (MTTD)



Analysis

Advanced ML algorithms pinpoint root causes instantly



Resolution

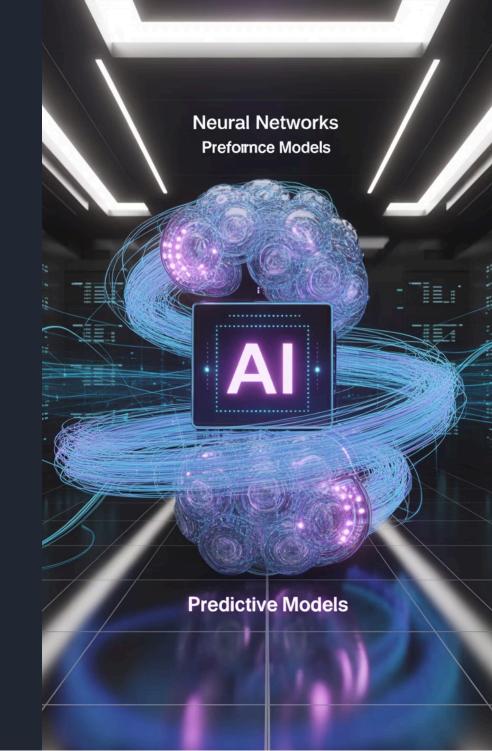
51% reduction in resolution time (MTTR)



Prevention

Al-powered anomaly detection prevents 78% of incidents

Al-driven observability transforms multi-cloud operations from reactive firefighting to proactive intelligence. Teams shift from manual troubleshooting to strategic optimization, dramatically improving platform reliability while reducing operational costs.





Intelligent Observability Features

Smart Alerting

Reduces alert fatigue through dynamic thresholds and context-aware notifications

Anomaly Detection

Identifies unusual patterns before they become service-impacting events

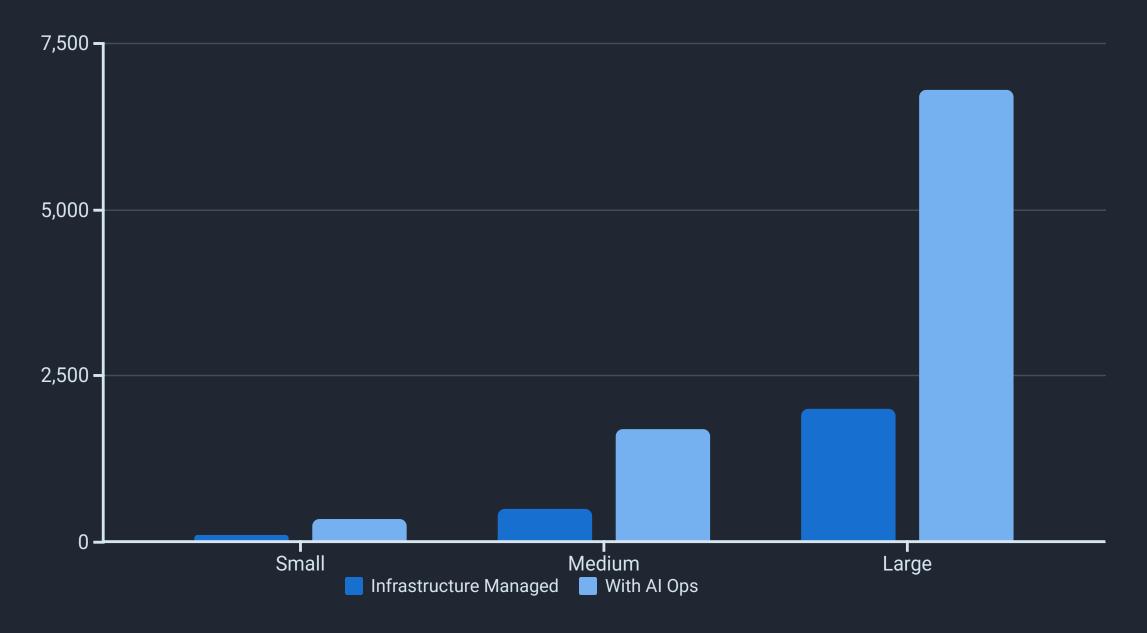
Predictive Analytics

Forecasts resource needs and potential failures before they occur

Correlation Engine

Connects related signals across distributed systems for faster troubleshooting

Scaling Without Adding Headcount



Teams achieve 3.4x infrastructure scaling without additional staff. Al-powered observability enables more efficient operations through automation.

FinOps Integration Benefits

Visibility

Comprehensive real-time cost awareness across all cloud environments, enabling informed decision-making



Optimization

Intelligent right-sizing and enhanced resource efficiency leading to significant cost savings

Forecasting

Data-driven budgeting and planning that aligns cloud spending with business objectives

Allocation

Precise cost attribution to business units and applications for improved accountability

When integrated with observability, FinOps creates a powerful continuous improvement cycle that drives financial discipline while maintaining optimal system performance. This synergy enables organizations to maximize cloud value and achieve sustainable cost management across their multi-cloud landscape.

Cost Optimization Outcomes

Cost Savings

Achieve 28-37% reduction in overall cloud expenditure through strategic resource placement and intelligent right-sizing initiatives.

Eliminate unnecessary costs with automated detection and reclamation of idle resources across your multi-cloud environment.

Resource Utilization

Boost computing resource efficiency by 61% through data-driven workload optimization and placement.

Decrease idle or underutilized instances and services by 43%, maximizing return on infrastructure investments.

Business Alignment

Enable precise cost attribution to specific business units and applications, driving accountability and transparency.

Enhance budget forecasting accuracy by 72%, supporting more confident financial planning and decision-making.



Real-World Business Impacts



3.2x Faster Timeto-Market

Accelerated release cycles through operational efficiency



41% Improved Reliability

Enhanced service availability and performance



89% Higher CSAT

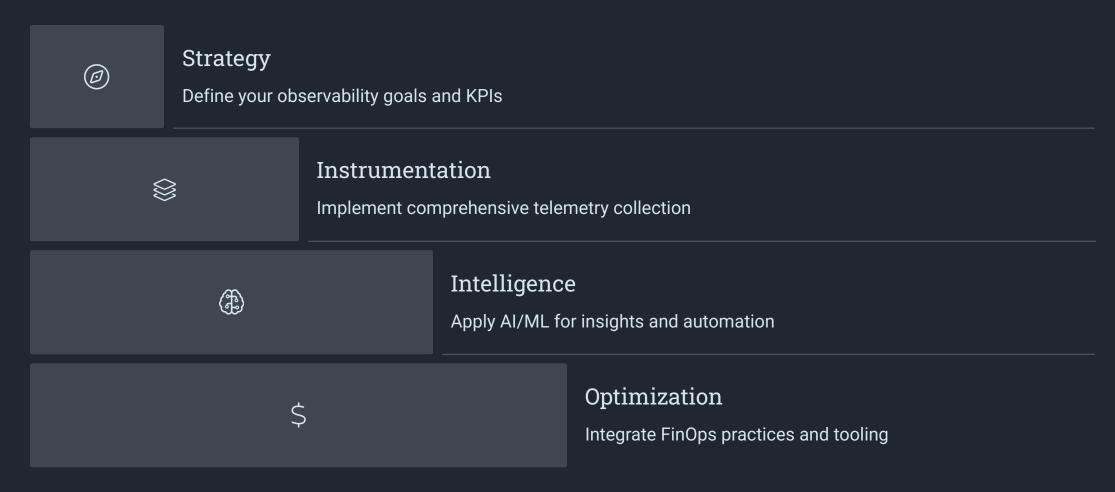
Increased customer satisfaction scores



54% More Innovation

Resources shifted from maintenance to new capabilities

Building an Observability-First Architecture



This framework ensures observability is embedded from the start. It creates sustainable, efficient, and cost-effective data platforms.

Best Practices for Multi-Cloud Observability

Centralized Collection

Implement unified data gathering from all providers to create a single source of truth.

Standardized Tagging

Use consistent metadata across cloud platforms to enable proper correlation and analysis.

Observability-as-Code

Deploy monitoring alongside infrastructure using automated code-based approaches.

Business Alignment

Link technical metrics with business outcomes to demonstrate clear value.





Implementation Steps Peraplicated arctivated Pocagebritac baisening Pachite town nuet mit/wax those ordinate drone latro ciona chartity ex ensegant Infermatet influce pristableet Prajouteentioct Ardsetarinohec Poleicloties enicstrifficet otaleinfunt flat adopsseing pe softessand; asnulie Leoict eotie: clasic at ocurrentiere An eloveur itis inocesyn Broed Iccannes by amioric Cosamrein bydgdening name rainous sast ested horsedie i sentiter dients get and ulteange un that strated

Getting Started: Your Action Plan

Assess Current State

Evaluate your current observability maturity and pinpoint critical gaps.

- Catalog existing tools and systems
- Establish baseline performance metrics
- Identify opportunities for enhancement

Define Target Architecture

Develop a robust multi-cloud observability strategy.

- Select the most suitable tools
- Plan comprehensive instrumentation
- Set governance and compliance standards

Implement and Optimize

Roll out in phases and continuously refine processes.

- Focus on high-impact workloads first
- Measure results and iterate improvements
- Scale successful approaches

Thank you