The power of Telemetry Unveiling the vital link between IoT and Mobile

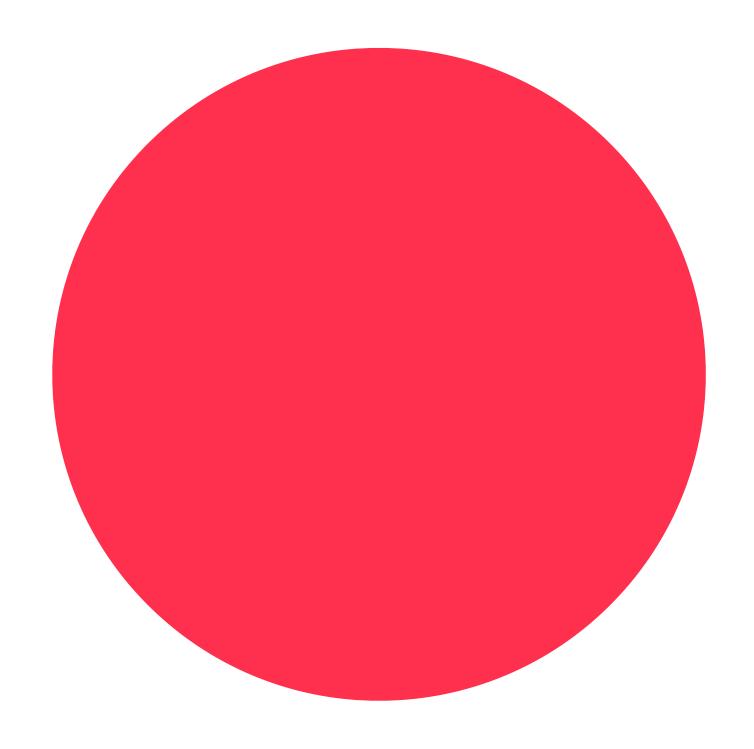


Matteo Crippa



- Senior mobile engineer
- o 3 15+ years in mobile and loT projects
- Built telemetry tools for challenging environments
- OSS contributor

Intent



- o Mobile team lead
- 10+ years experience in design & build apps for connected devices
- Our clients include Oura, BOSE, and McIntosh audio



What is / (tr'lemitri) /?

Automated data collection & monitoring

Examples:

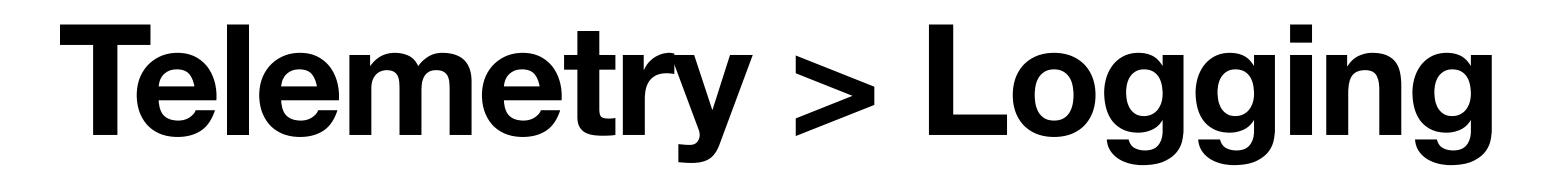
- Wearable
- Smart cars

Crucial for real-time debugging and analysis



Direct vs Indirect

- Device has standalone Internet connection
- X Device has no Internet connection (eg. BLE)





Logging

- X Developer-dependent
- Misses key data and requires time to set-up

Telemetry

- Automated, detailed, real-time
- Value
 Like a transparent proxy



- Mountain climbing
 - o High altitude, low connectivity



o Underwater, high pressure

Debugging in these environments? Challenging!



Telemetry Data

Metrics tracked in a timeline

- Connection status & RSSI (signal strength)
- Battery levels
- Commands sent/received
- BLE error codes
- ## Firmware version

Visualisation makes debugging faster!





Telemetry in action

Scenario: BLE tracker in a swimming pool

- Issue: Signal intermittent
- Resolution: Telemetry identified weak RSSI instantly
- Result: Debugged in hours, not days!

Behavioural debugging User is missing data about his training

Log debugging Battery update 55% Peripheral disconnects

Telemetry debugging GATT notify Firmware 0.2 Battery 5% Disconnected

Multiplatform Support

Supported platforms

- o iOS
- o Android
- o Flutter
- o React Native

Debugging without Telemetry?

- **Pain points**
- o Incomplete data
- o Time-intensive debugging
- o Edge cases missed (altitude, pressure, etc.)
- o Repeat many times to catch the issue



Why using telemetry?

- o Save time-to-market
- o S Cut debugging/testing costs
- o \ Improve reliability = happier users 🚱

Questions & Discussions 🗲



Let's explore your telemetry needs!

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