

Building Self-Healing Cache Infrastructure

How Platform Engineering Reduced Latency While Scaling to Millions

A comprehensive approach to building intelligent caching platforms that have become the backbone of modern development infrastructure at a large-scale production environment.

Shailin Saraiya

Roku Inc.



The Challenge of Modern Platform Engineering

The Scale Problem

Digital platforms often face rapid increases in user engagement, putting significant strain on traditional infrastructure approaches:

- Database connections reaching limits during peak traffic
- Unpredictable API response times
- Engineering teams spending increasing time on infrastructure issues instead of building features

Traditional Caching Limitations

- Static TTL management with hardcoded values
- Manual scaling requiring reactive intervention
- Limited observability for developers
- Inconsistent implementation across teams

Vision for Self-Healing Infrastructure

Self-Service Platform

Create a platform that developers could use without deep caching expertise

Intelligent Systems

Implement systems that adapt automatically to changing traffic patterns

Self-Healing Mechanisms

Build mechanisms that maintain high availability without human intervention

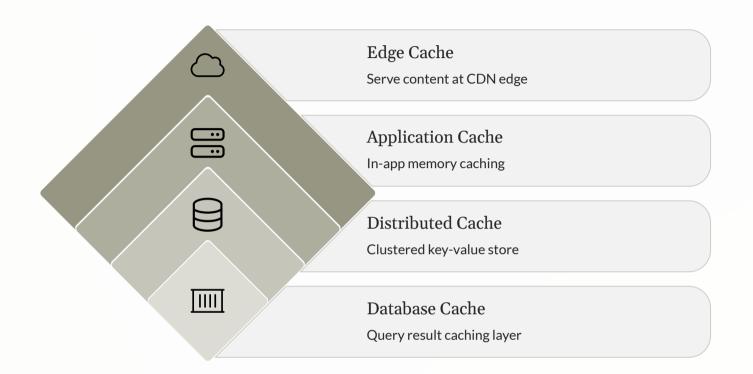
Comprehensive Observability

Provide visibility that enables data-driven optimization

Effortless Scaling

Scale effortlessly to support our projected growth trajectory

Designing the Intelligent Caching Platform



Key Architectural Principles

Layered Caching Strategy: Multi-tiered approach from edge to database level

Service Mesh Integration: Enabling automatic service discovery, intelligent routing, circuit breakers, and retry mechanisms

Event-Driven Architecture: Real-time event streaming for cache coherency, asynchronous cache warming, and event sourcing for state reconstruction

Directory-Based Cache Coherency: Sophisticated protocol maintaining 99.9% accuracy

Machine Learning for Smarter Caching

Predictive Cache Warming

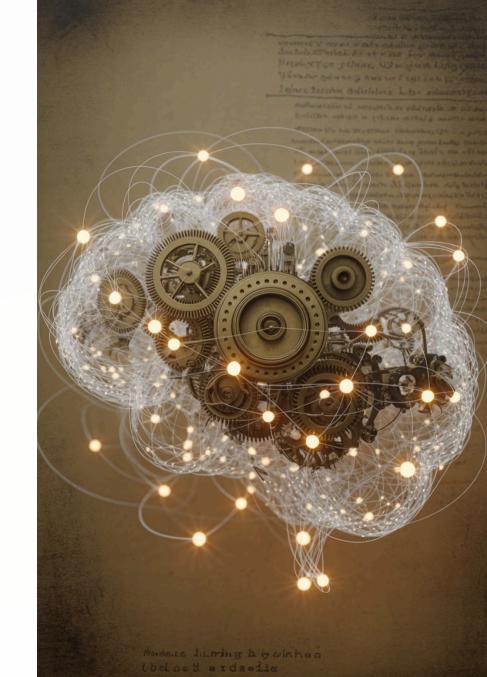
Use ML models to anticipate demand based on access patterns, popularity signals, and temporal trends, allowing caches to be pre-populated before requests arrive.

Adaptive TTL Management

Replace static expiration rules with dynamic TTLs that adjust automatically based on data volatility, access frequency, and system performance.

Anomaly Detection

Apply ML-based monitoring to detect unusual traffic patterns, cache poisoning attempts, or signs of performance degradation early.



Key Implementation Patterns

Automated Deployment Pipeline

- Infrastructure as Code with declarative configurations
- GitOps workflow with automated validation and rollbacks
- Zero-downtime deployments with blue-green strategy

Developer-Friendly APIs

```
@CacheableService
public class SampleService {
    @Cacheable(strategy = "adaptive",
        mlOptimized = true)
public Entity getEntity(String id) {
    return database.fetchUserEntity(id);
}
```

Self-Healing Mechanisms

Node failure detection within milliseconds, automatic replica promotion, traffic rerouting without client awareness, and state reconstruction from event logs.



Observability and Monitoring

Comprehensive Dashboards

Key elements of developer-friendly observability dashboards include:

- Hit/miss ratios by service and endpoint
- Latency percentiles (p50, p95, p99)
- Cache utilization and memory pressure
- Error rates and timeout tracking

Actionable Insights

Monitoring systems can provide recommendations such as:

"Cache hit rate for endpoint /api/entity/{id} dropped 15% after deployment abc123"

"Introducing caching to high-traffic endpoints can significantly improve response times."

Impact of Self-Healing Caching

Latency Reduction

Achieved substantial reductions in response times for high-traffic workloads.

Database Load

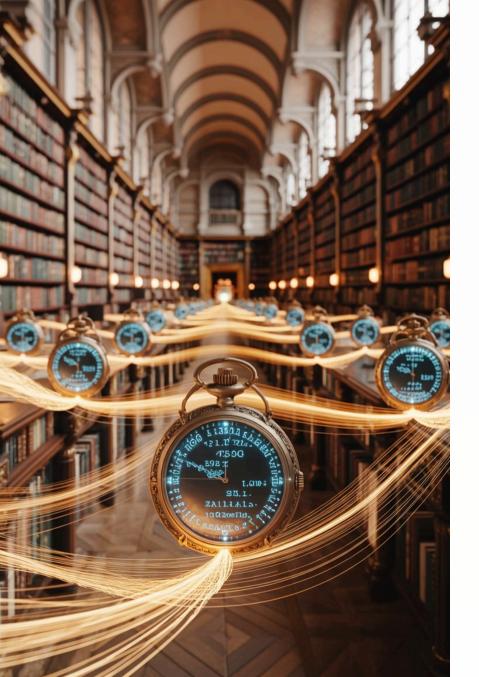
Dramatically lowered database query volume through effective caching strategies.

Cache Hit Rate

Sustained industry-leading cache hit ratios during peak usage periods.

Global Latency

Improved response times for international users by leveraging geo-distributed cache clusters.



Machine Learning for Caching (Deep Dive)

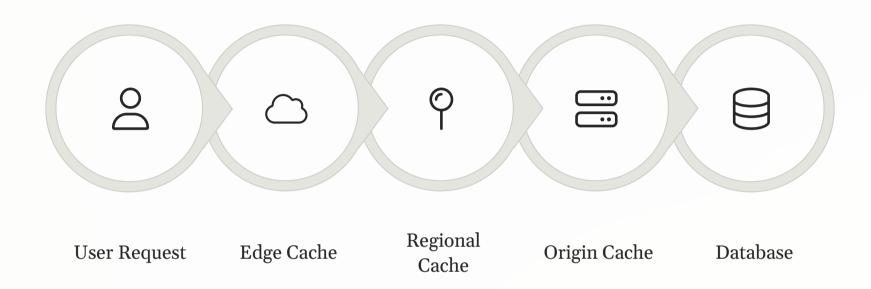
Predictive Algorithm Architecture

- Neural Network: Neural networks applied to historical access patterns and temporal trends
- Reinforcement Learning:
 Reinforcement learning for optimizing cache eviction strategies
- Clustering: Clustering techniques to segment workloads and enable targeted cache warming

Potential Benefits of ML-Driven Caching

- Higher cache hit ratios compared to static caching methods
- Reduced memory footprint through more efficient cache management
- Improved accuracy in anticipating traffic surges and workload spikes
- Better cost efficiency by optimizing infrastructure resource utilization

Edge Computing Integration



Common Challenges and Approaches

Cache Coherency at Scale

Techniques such as eventual consistency, vector clocks, conflict resolution, and read repair are used to maintain accuracy.

Limited Edge Resources

Adaptive caching strategies, intelligent eviction policies, and compression techniques help optimize constrained environments

Network Partitions

Resilient architectures can enable autonomous edge operation during partitions, with state reconciliation and graceful degradation upon reconnection.



Platform Engineering Best Practices

Self-Service Infrastructure

- One-click provisioning and interactive configuration tools
- Cost estimation and performance simulation environments

Operational Excellence

- Toil reduction through self-healing mechanisms
- Automatic escalation for complex issues
- Runbook automation and predictive maintenance

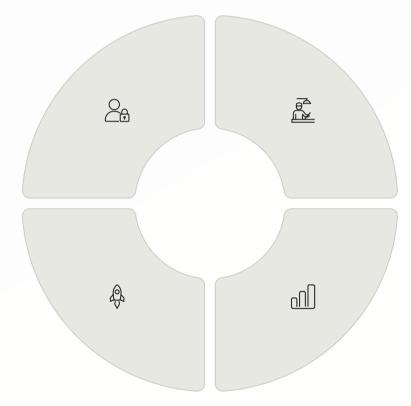
Cultural Transformation

Developer Empowerment

- Encourage teams to define and manage their own caching strategies
- Abstract infrastructure complexity so developers can focus on business logic

Business Impact

- Faster delivery of new features
- Lower infrastructure and operational costs
- Improved user experience and engagement



Operational Mindset

- Treat reliability as a shared responsibility across teams
- Promote data-driven decision making and continuous improvement

Measurement Focus

- Aim for high availability targets (e.g., "four nines" uptime)
- Minimize provisioning times
- Reduce support overhead through automation and observability

Key Lessons



Start with Developer Experience

Simple APIs trump feature richness, good defaults matter more than configurability, and documentation is critical.



Incremental Migration Strategy

Support legacy systems during transition, provide clear migration paths, and automate migration where possible.



Observability First

Metrics drive architectural decisions, visibility enables self-service, and data validates assumptions.

Challenges Overcome

Technical: Cache stampede prevention, hot key management, memory fragmentation, network congestion

Organizational: Balancing standardization with flexibility, addressing skills gaps, overcoming resistance to shared platforms

Future Directions in Caching and Infrastructure

Near-Term Trends

- GraphQL caching optimization
- Enhanced ML models for content prediction
- Automated capacity management
- Cross-region active-active support

Mid-Term Innovations

- Serverless cache functions
- Real-time cache analytics and insights
- Novel approaches to cache validation
- Exploration of post-quantum security techniques

Long-Term Vision

- Al-driven infrastructure optimization
- Autonomous platform operations
- Intent-based cache configuration
- Advanced data distribution models



Conclusion and Key Takeaways

Latency Reduction

Achieved substantial reductions in response times for high-traffic workloads.

Database Load

Dramatically lowered database query volume through effective caching strategies.

Cache Hit Rate

Sustained industry-leading cache hit ratios during peak usage periods.

Global Latency

Improved response times for international users by leveraging geo-distributed cache clusters.

Building self-healing cache infrastructure is about creating platforms that empower developers, delight users, and enable business growth while reducing complexity and operational burden.