

Simplifying Multi Cloud Observability



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What is Multi Cloud and why it is gaining popularity



Multi-cloud refers to using multiple cloud services from different providers within a single architecture



98% of enterprises use or plan to use multi cloud.



Motivations ?

Data Sovereignty
Cloud Vendor lock-in concerns



What is Observability



The ability to measure the current state of the system.



Three Pillars: Metrics, Logs and Traces.

Metrics, Logs and Traces

- **Metrics** are numerical measurements of system performance and behavior, such as CPU usage, response time, or error rate.
- **Logs** are the archival or historical records of system events and errors, which can be plain text, binary, or structured with metadata.
- **Traces** are the representations of individual requests or transactions that flow through a system, which can help identify bottlenecks, dependencies, and root causes of issues.

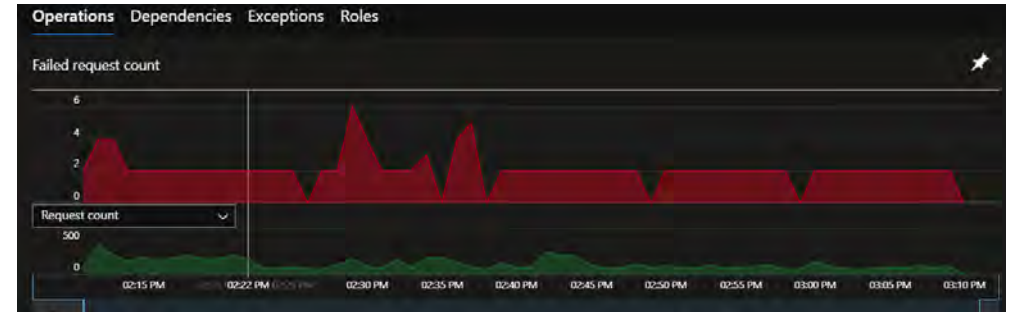
Why the Approach to Observability must change for Single and Multi-Cloud Environments



Single Cloud World

```
// Azure Monitor
public static void sendToAzureMonitor(String metricName, double value) {
    // Implement Azure Monitor logic
    MetricsQueryClient client = new MetricsQueryClient(/* authentication details */);
    MetricData metricData = new MetricData()
        .withName(metricName)
        .withValue(value)..
    QueryResponse response = client.query(/* query details */);
}
```

Emit Metric



Cloud Provider dashboard

Multi Cloud World

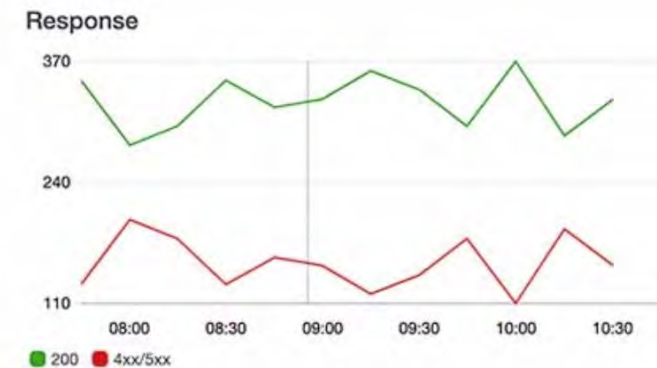
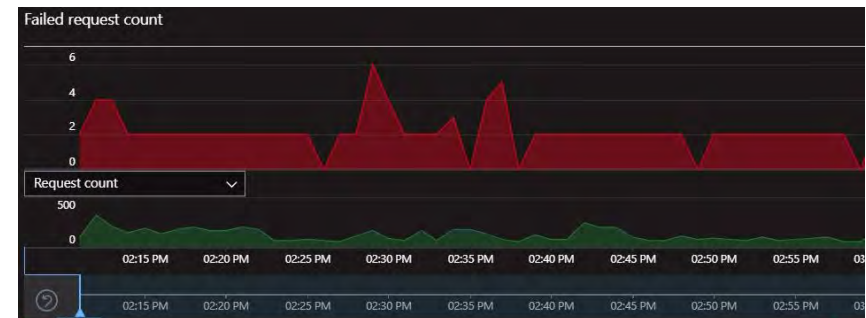
```
// AWS CloudWatch
public static void sendToAWSCloudWatch(String metricName, double value) {
    AmazonCloudWatch cloudWatch = AmazonCloudWatchClientBuilder.defaultClient();
    PutMetricDataRequest request = new PutMetricDataRequest()
        .withNamespace("MyNamespace")
        .withMetricData(new MetricDatum()..);
    PutMetricDataResult result = cloudWatch.putMetricData(request);
}

// Azure Monitor
public static void sendToAzureMonitor(String metricName, double value) {
    // Implement Azure Monitor logic
    MetricsQueryClient client = new MetricsQueryClient(/* authentication details */);
    MetricData metricData = new MetricData()
        .withName(metricName)
        .withValue(value)..;
    QueryResponse response = client.query(/* query details */);
}

// Google Cloud Monitoring
public static void sendToGCP(String metricName, double value) {
    try (MetricServiceClient client = MetricServiceClient.create()) {
        MonitoredResource resource = MonitoredResource.newBuilder().build();
        Metric metric = Metric.newBuilder().setType(metricName).build();
        MetricValue metricValue = MetricValue.newBuilder().setValue(value).build();
    }
}

// Oracle Cloud Monitoring
public static void sendToOracle(String metricName, double value) {
    MonitoringClient client = new MonitoringClient(/* authentication details */);
    PutMetricsDataRequest request = PutMetricsDataRequest.builder()
        .metricData(/* build metric data */)
        .namespace("MyNamespace")
        .build();...;
    PutMetricsDataResponse response = client.putMetricsData(request);
}
```

Multiple SDKs



Multiple Provider Dashboards

Ton of Complexity

- Not having a unified experience.
 - Maintaining different SDKs.
 - Understanding various cloud providers Observability implementations.
 - Diagnosing issues across multiple cloud environments can be more challenging.
 - Tracking observability costs across multiple clouds can be complex.
- Training and Skills

How can we
simplify Multi
cloud
Observability ?



What to do we need ?

- Unified Experience
 - Emit Metrics, Logs and Traces
 - Maintaining dashboards
- Vendor agnostic.

Cloud Native Open Telemetry



Provides single open-source standard to export Metrics, Logs and Traces



Major cloud providers like AWS, Azure, GCP and Oracle support this CNCF project.

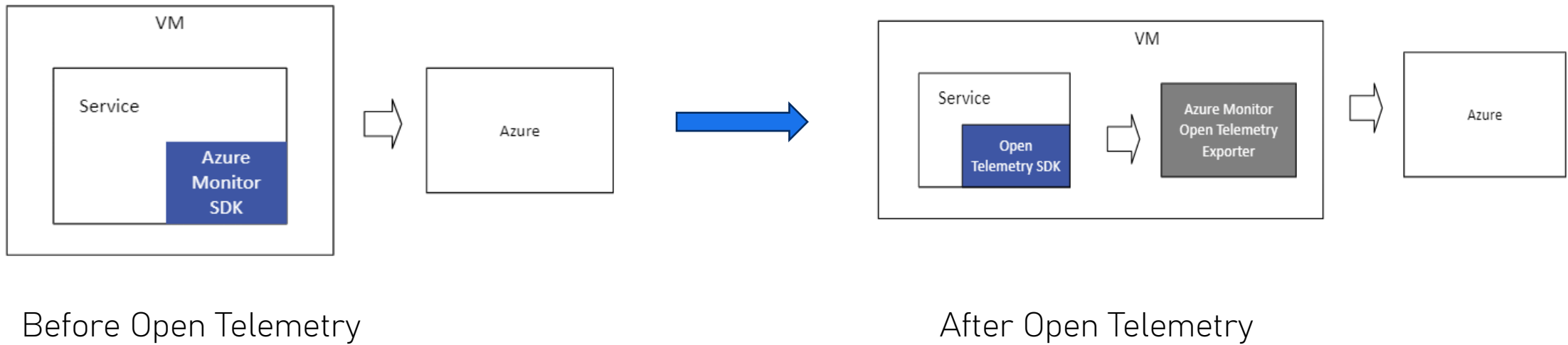


Vendor agnostic.

Components in Open Telemetry

- Specification
- Semantics
- Open Telemetry SDK – Go, C#, Java
- Exporter
 - Azure Monitor, AWS, Google Cloud, Data Dog, Zepkin, Prometheus and many more
- Backend
 - Jaeger, AWS, Azure, Google Cloud and many more.

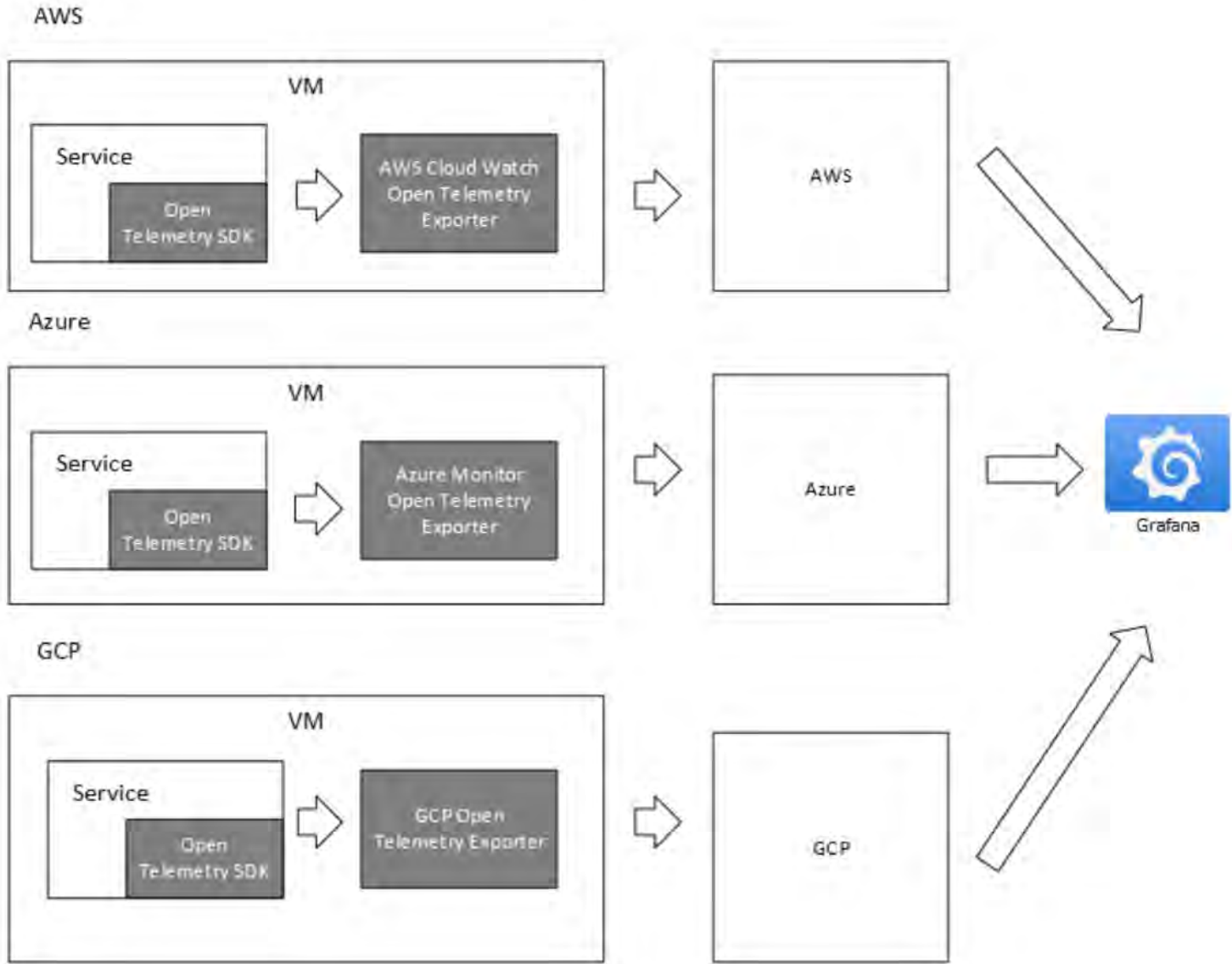
How does Open Telemetry work ?



```
var meter = new Meter("MyCompany.MyProduct.MyLibrary", "1.0");
var requestCounter = meter.CreateCounter<long>("requests_processed");

// Set up OpenTelemetry for metrics
using var meterProvider = Sdk.CreateMeterProviderBuilder()
    .AddMeter("MyCompany.MyProduct.MyLibrary") // Specify which meters to collect metrics from
    .AddConsoleExporter() // Export metrics to console
    .AddPrometheusExporter(opt =>
    {
        opt.HttpListenerPrefixes = new string[] { "http://localhost:9464/" }; // Prometheus endpoint
    })
    .AddOtlpExporter(opt =>
    {
        opt.Endpoint = new Uri("http://localhost:4317"); // Set OTLP endpoint
    })
    .Build();

// Emit metrics
requestCounter.Add(1);
```

Conclusion

- Vendor agnostic
- Other Open-source tooling
 - Prometheus
 - Loki
 - Zepkin

Thank you

