

Srihari Pakalapati

Trader Interactive

Ransomware
Readiness: Backup and
Recovery in the Cloud



Conf42 Site Reliability Engineering (SRE)
April 17 2025 • Online

CONF42



What is ransomware?



Ooops, your files have been encrypted!

English

Payment will be raised on

Time Left

02:23:30:20

Your files will be lost on

Time Left

06:23:30:20

[About bitcoin](#)

[How to buy bitcoins?](#)

[Contact Us](#)

What Happened to My Computer?

Your important files are encrypted.

Many of your documents, photos, videos, databases and other files are no longer accessible because they have been encrypted. Maybe you are busy looking for a way to recover your files, but do not waste your time. Nobody can recover your files without our decryption service.

Can I Recover My Files?

Sure. We guarantee that you can recover all your files safely and easily. But you have not so enough time.

You can decrypt some of your files for free. Try now by clicking <Decrypt>.

But if you want to decrypt all your files, you need to pay.

You only have 3 days to submit the payment. After that the price will be doubled.

Also, if you don't pay in 7 days, you won't be able to recover your files forever.

We will have free events for users who are so poor that they couldn't pay in 6 months.

How Do I Pay?

Payment is accepted in Bitcoin only. For more information, click <About bitcoin>.

Please check the current price of Bitcoin and buy some bitcoins. For more information, click <How to buy bitcoins>.

And send the correct amount to the address specified in this window.

After your payment, click <Check Payment>. Best time to check: 9:00am - 11:00am

GMT from Monday to Friday



Send \$300 worth of bitcoin to this address:

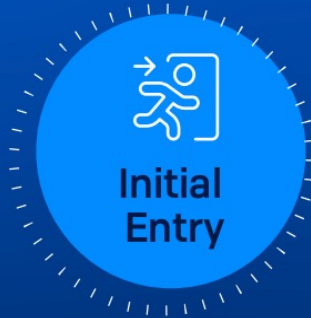
13AM4VW2dhxYgXeQepoHkHSQuy6NgaEb94

Copy

Check Payment

Decrypt

SOPHOS 2024 Report



59%

of organizations were hit by ransomware in the last year

Leading Root Causes

- #1 Exploited Vulnerabilities (32%)
- #2 Compromised Credentials (29%)



94%

of victims said attackers targeted their backups

57%

of backup compromise attempts were successful



32%

of victims whose data was encrypted also had data stolen

IT, technology and telecoms experienced the highest rate of data theft at 53%

70%
of attacks resulted in
data encryption

State / local government reported the
highest rate of data encryption at **98%**



\$2.0M
Average initial
ransom demand

94%
of initial ransom demand
is paid on average



98%
of organizations **recovered
encrypted data**

Recovery Methods

#1 Used backups [68%]

#2 Paid the ransom [56%]

[some used both approaches]



\$2.73M

Average recovery cost
[excl. ransom payment]

34%

of organizations **took more than a month** to recover

Ransomware Landscape



Event chain

Initial access



Valid cloud credentials



Flawed public-facing application

Credential access



Credentials in files



Cloud instance metadata API

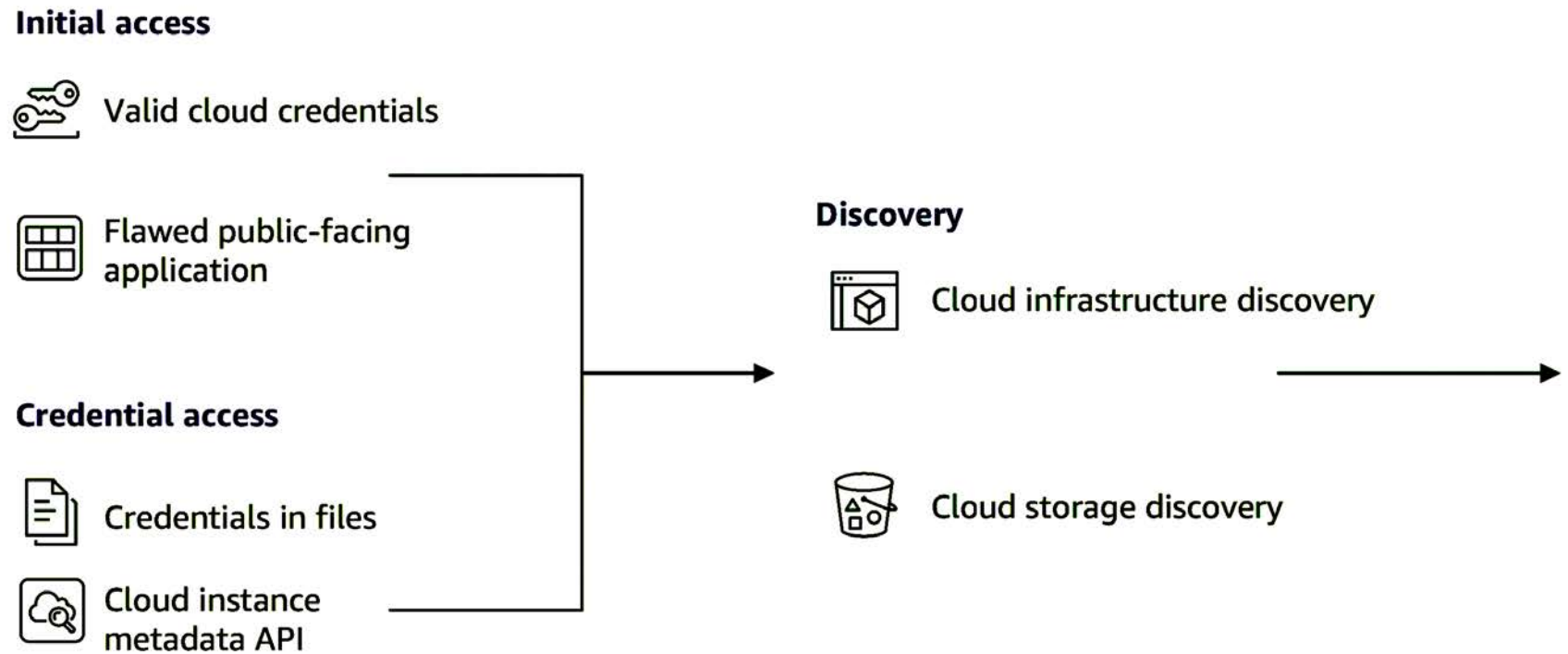
Discovery



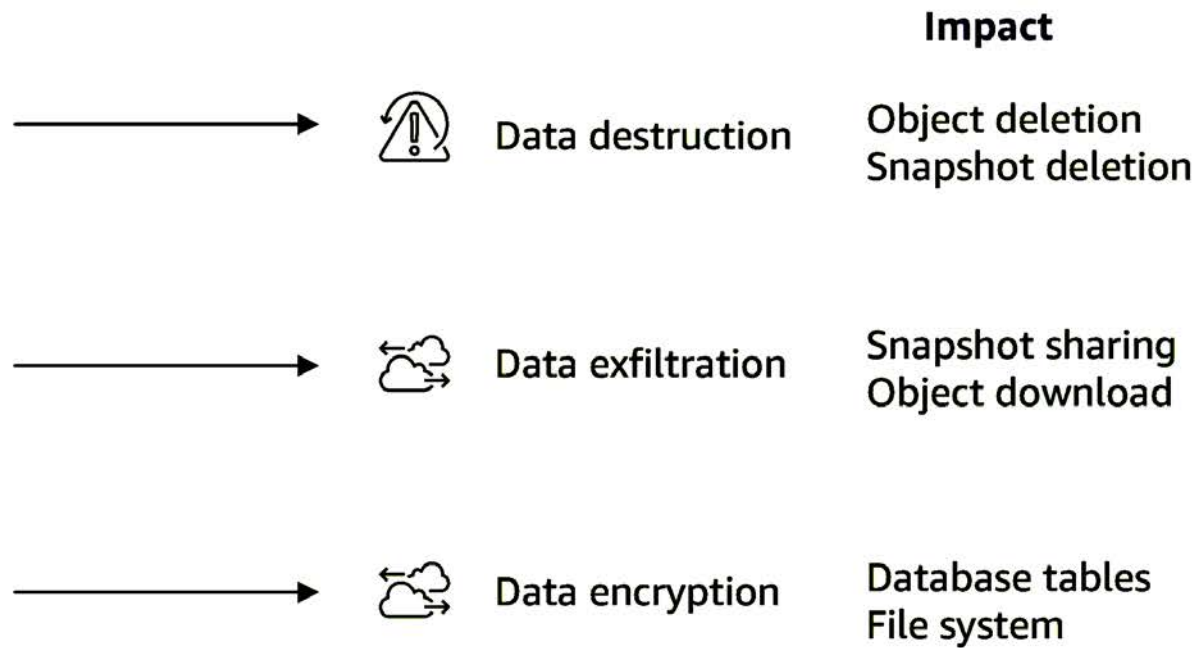
Cloud infrastructure discovery



Cloud storage discovery



Event chain



Attack Scenarios

Data Encryption

Attackers lock down critical files.



System Disruption

Operational systems are rendered unusable.



Data Exfiltration

Sensitive data is stolen before encryption.



Extortion Demands

Payment deadlines are enforced with threats of public data leaks.



Common pitfalls in Ransomware Response

Crisis Communication

Poor communication during a crisis can exacerbate the situation.



Ransom Decisions

Being unprepared for ransom negotiations can lead to poor outcomes.



Backup Failures

Failing to maintain backups can result in data loss.



Logging and Monitoring

Lack of proper logging can hinder effective response.

Recovery Time

Underestimating the time needed for recovery can delay operations.

How to Optimize Recovery Strategy?



Determining your recovery objectives: RPO & RTO

How much data can you afford to recreate or lose?

How quickly must you recover?
What is the cost of downtime?



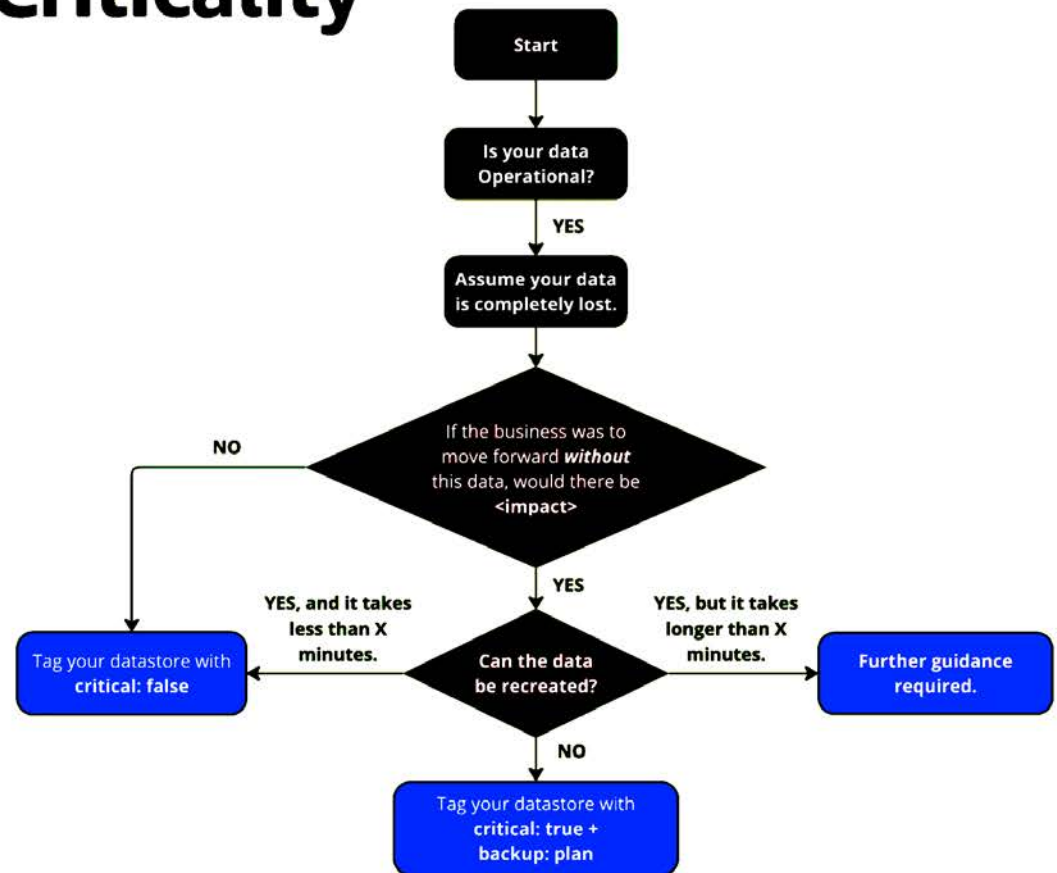
Discovery, Ownership + Criticality

Understand
what type of data you have,
who owns it,
and if it is critical for your business.

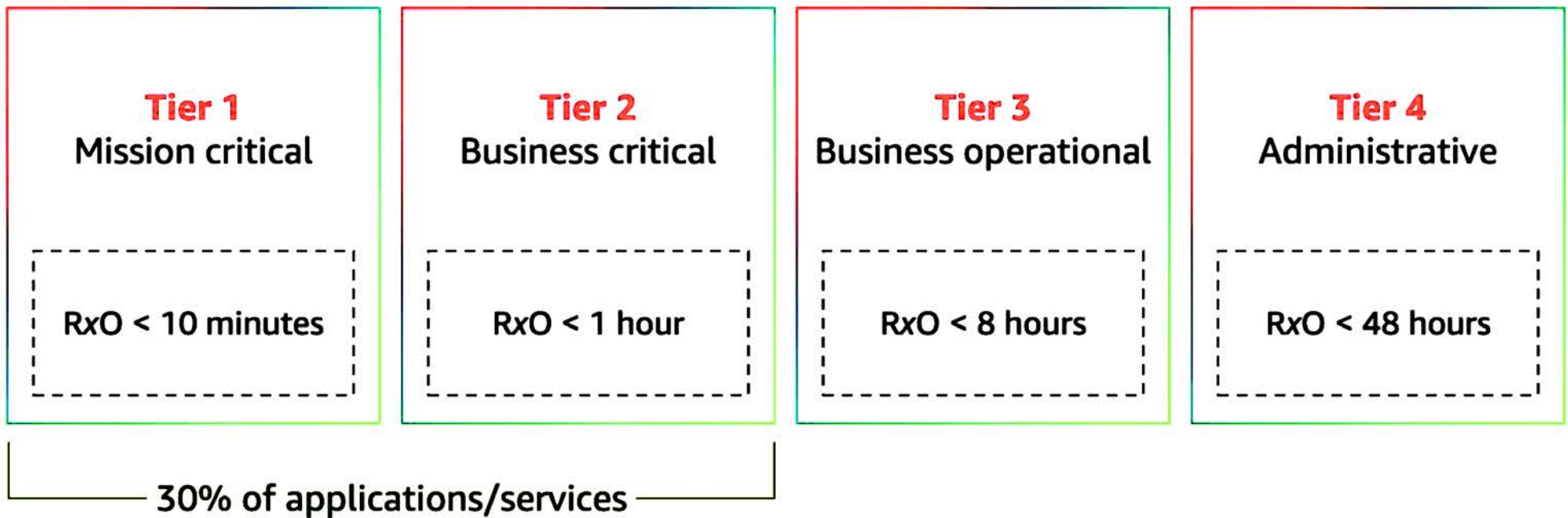
What does critical mean?

Does it impact Customer?

Does it impact Business Revenue?



Different tiers, different RPO and RTO



Building your resilience strategy



Backup

Making copies of data to restore it in case of loss or corruption

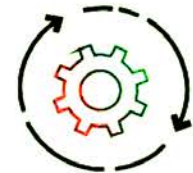
RPO:	Hours
RTO:	Hours
Cost:	\$



Disaster recovery

Returning to operations within specific targets in cases of highly impactful failures

RPO:	Seconds
RTO:	Minutes
Cost:	\$\$



High availability

Resistance to common failures through design and operational mechanisms

RPO:	Seconds
RTO:	Near real-time
Cost:	\$\$\$

The 3-2-1-1-0 Backup Rule



3 Copies of Data

Maintain one primary copy and two backups.



2 Media Types

Store backups on diverse media (e.g., cloud and physical storage).



1 Offsite Copy

Protect against local disasters by storing one copy offsite.



1 Immutable Copy

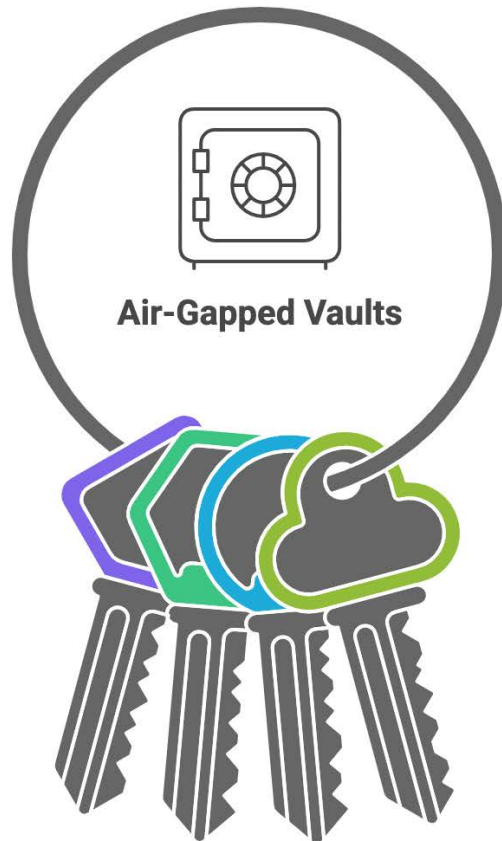
Use air-gapped or immutable backups to prevent tampering.



0 Errors

Regularly test backups for integrity and restorability.

Air-Gapped Vaults: The Key to Secure Backups



Immutable Security

Ensures data integrity and compliance through unchangeable security measures.



Enhanced Encryption

Utilizes service-owned keys for superior protection against vulnerabilities.



Simplified Sharing

Facilitates easy and secure data sharing across accounts and organizations.



Flexible Recovery

Supports rapid data recovery and forensic analysis across different environments.

Advanced Backup & Ransomware Recovery Architecture

Implement **local backup vault** for operational backup

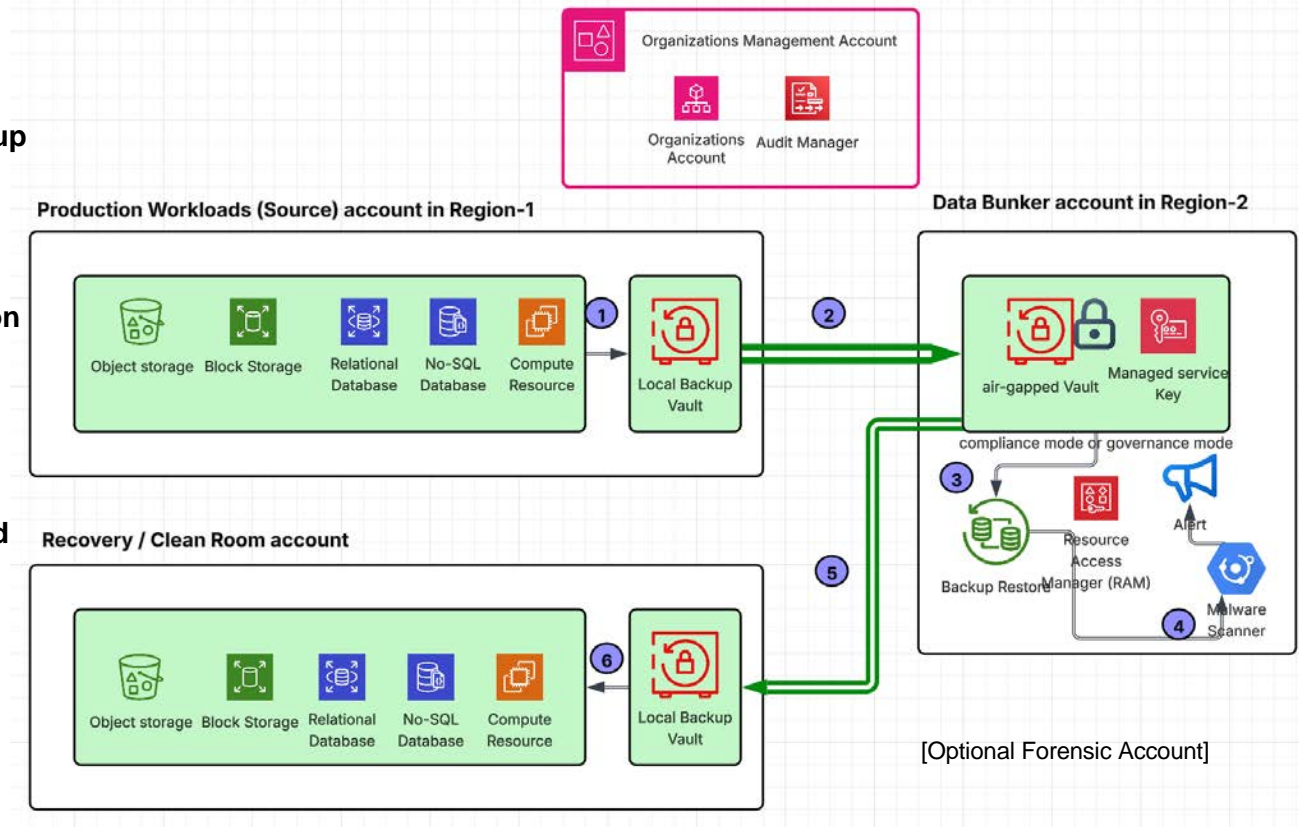
Air-gapped vaults in dedicated accounts, storing **immutable Backups**

Cross-Region vault architecture provides protection against Regional disruptions

Perform **Restore Testing** along with error-free & Data integrity scan before actual recovery

Clean Room for data validation from the air-gapped Vault shared with **RAM**

Automate backup testing with workflows that cleanup resources after successful validations.



Restore testing

Backup Restore Testing (RT) can assess recoverability of business data against data loss events and prove the recovery posture for compliance using custom-defined restore testing plans.

The growth in ransomware makes this even more important, as a tested, clean, air-gapped backup might be the only way to restart the business after an attack.



Assess recoverability of business data against data loss events

Customers can test recovery readiness to prepare for data loss events and to measure duration times for restore jobs



Report on recovery readiness to meet compliance and audit requirements

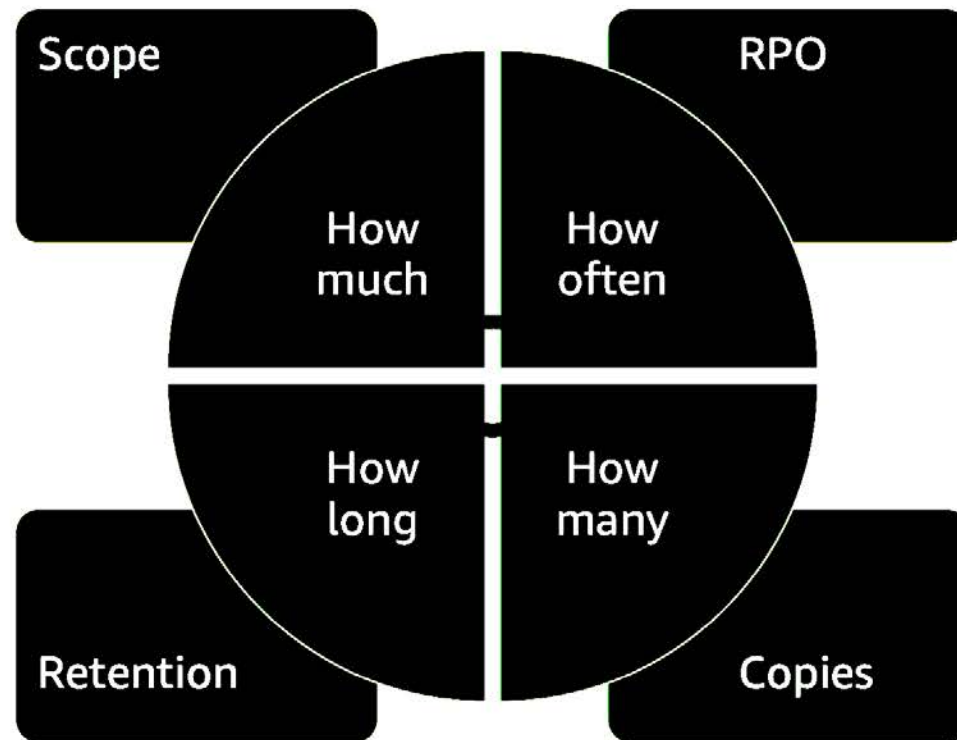
Use Backup Audit Manager (BAM) Restore Job reports to report on Restore Times



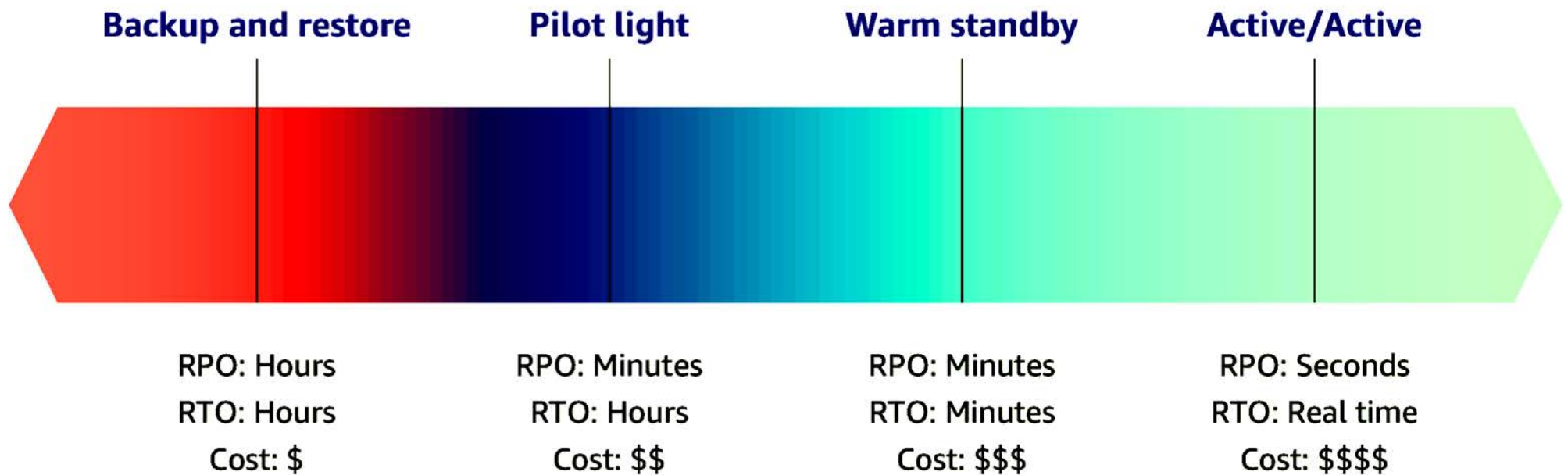
Setup restore testing plans to schedule test restores, and automatically clean-up all tested resources

This feature will perform automated and periodic restore tests of supported resources that have been backed up

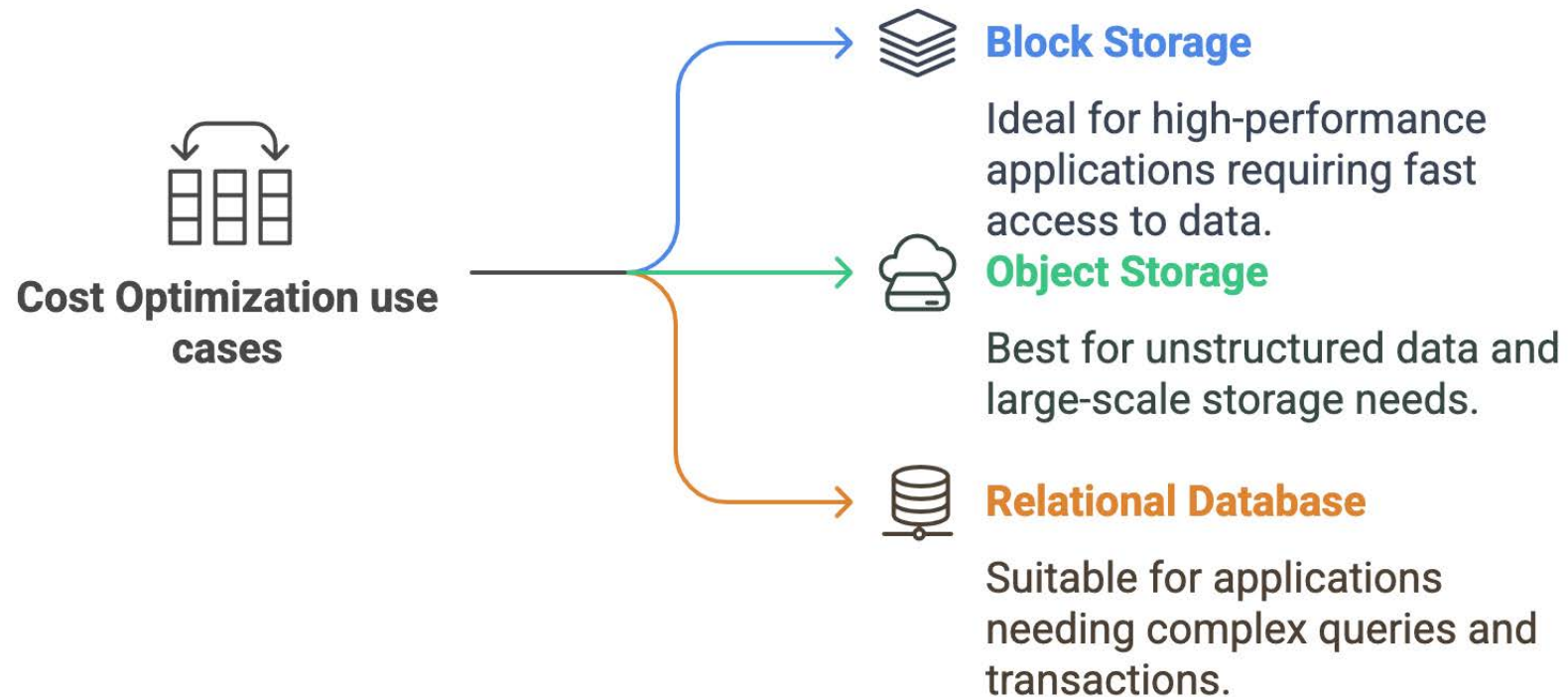
What factors impact cost?



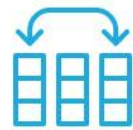
Data resilience options in the cloud



Cost Optimization Use Cases



Cost Optimization Best Practices



Block Storage Snapshots

Manage change rate and growth



Object Storage Backups

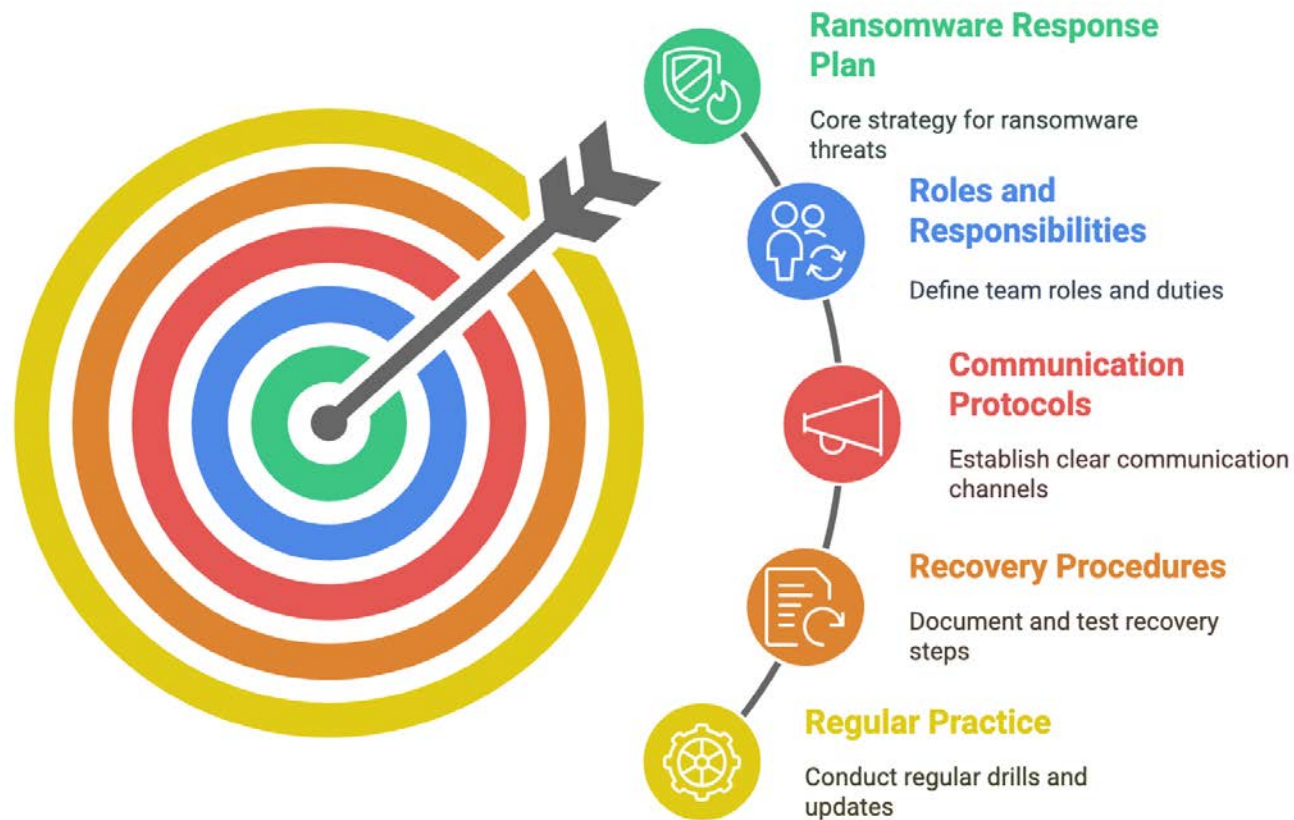
Use continuous backups and retention



RDS Backups

Leverage free backups and manage costs

Ransomware Response Plan



Key Takeaways

