

**CONF42**

Revolutionizing Developer Experience With Automated  
Platform Engineering and DevOps

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# The Challenge

- The software development landscape is rapidly evolving, putting immense pressure on development teams to deliver high-quality applications at an unprecedented pace
- Developers often spend unreasonable time doing undifferentiated heavy lifting rather than focussing on application code

**Example:** A Java Microservice running on Cloud Kubernetes: Create Github repos, Write builds scripts, Run ci/cd pipelines, Run Terraform scripts to provision infrastructure, create docker files and kubernetes deployment Manifests

- General Developer Trend: Clones other Repositories and Tweak Names/Code. More Error prone, Repeated Iterations, Frustration
- This hinders developer productivity taking away their focus away from core app development. Can be more challenging for new developers who joined recently searching for information



# The Solution

How soon can i get a quick environment to develop, deploy and test code right away ???

Platform engineering, facilitated by Internal Developer Portals (IDPs), presents a strategic approach to alleviating these challenges.

IDPs provide pre-opinionated and pre-configured tools and environments, freeing developers to concentrate on their core responsibilities.



# What is Platform Engineering

Primary goal is to lessen the cognitive burden on developers by offering automated processes and reliable tools

Design, development, and management of a combination of Software and Hardware frameworks that provide foundation for developing, running, and managing applications across the organization

## Key Aspects:

- **Development Platforms:** Auto provisioning of development environments such as code repositories, build scripts, tests, skeleton code
- **Deployment pipelines:** Automated ci/cd pipelines to release software any time  
Eg: github workflows, Jenkins pipeline scripts etc ..
- **Infrastructure Provisioning:** Automated scripts to provision infrastructure  
Eg: Terraform, Cloud Formation etc ..
- **Interoperability and Integration:** Makes it easy for New technology integrations and rollouts



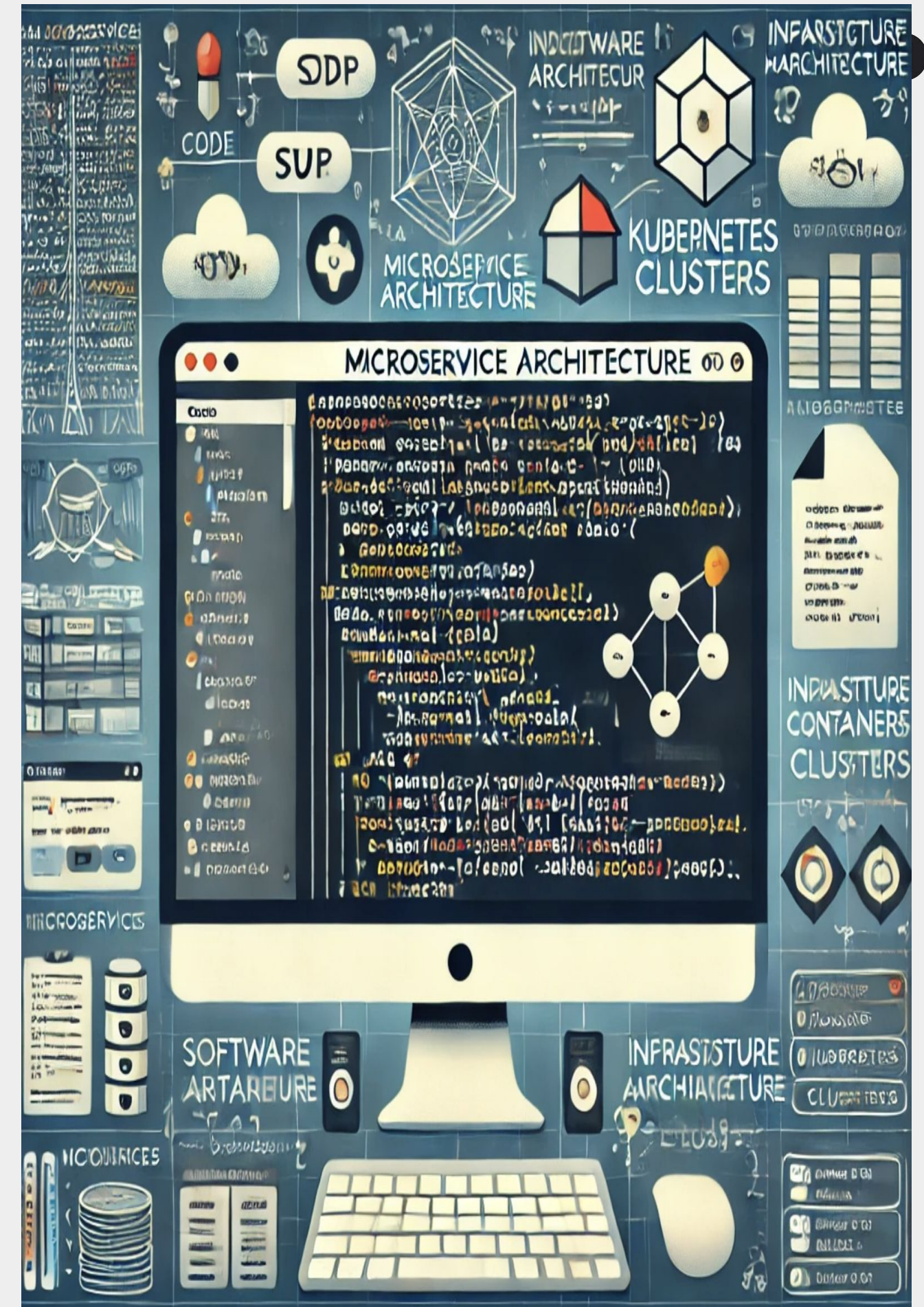
# Internal Developer Portals & Devops

- Interface between Developer and Platform
- Self-serve centralized hub for organization's software development activities through an intuitive web portal
- Developers can provision fully configured environments for new projects by using ready-made templates
- Login to IDP, choose template of your choice . ( Java, Node.Js, Python etc.) and provide inputs(Project Name, Project Team, Project email etc ...). Get all necessary setups within minutes to start coding right away
- **Example:** A Github Repository created for a Java Microservice with : A Working Hello world skeleton Java code and tests, A github action workflow file for ci/cd , A Dockerfile, A Terraform file executed on repository creation that provisioned a Dev/Test/Prod Kubernetes Namespaces and an Artifactory repository to store artifacts
- Templates Owned and Maintained by **Devops** ( Infrastructure as code, ci/cd, Docker )



# Sample Repo with IDP

```
MyMicroserviceA
├── .github
│   └── workflows
│       └── ci-cd.yaml
├── .gradle
├── .idea
├── Docker
│   └── Dockerfile
├── Docs
├── gradle
├── Kubernetes
├── scripts
├── src
│   ├── main
│   │   ├── java
│   │   └── resources
│   └── test
├── terraform
├── .gitignore
├── build.gradle
├── gradle.lockfile
├── gradlew
├── README.md
└── settings.gradle
```





# IDP Benefits

- **Standardization and Best Practises:** Ensures all teams follow the same best practices. More consistent and maintainable high quality code
- **Easy Onboarding:** One stop shop for all organizational resources. New developers can quickly learn technology stack and start contributing to projects right away
- **Developer Productivity Boost:** Centralize access to tools, documentation and API enable developers to focus more on coding and innovation and less of administrative tasks
- **Resource Management:** Centralized Monitoring and management of services and tools makes it easier for Platform/Devops/Infrastructure teams to manage updates, monitor usage, optimize resources across organization
- **Cost Management:** By improving developer efficiency, standardizing tools, and reducing administrative overhead, IDPs can lead to significant cost savings( Infrastructure/Software ROI) , particularly for large organizations

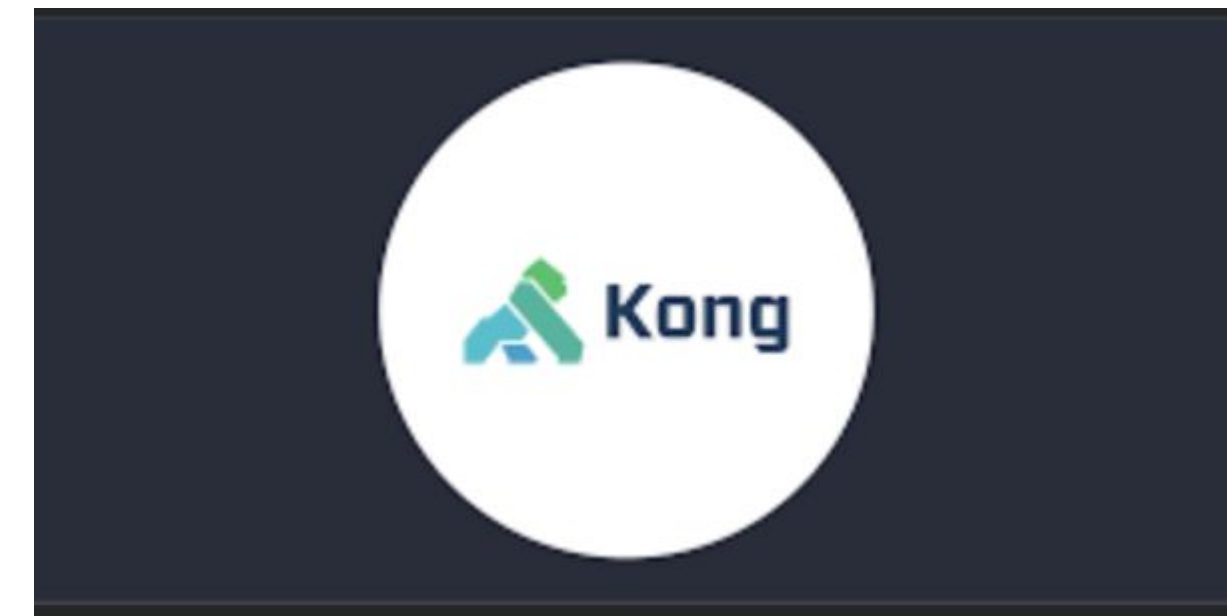
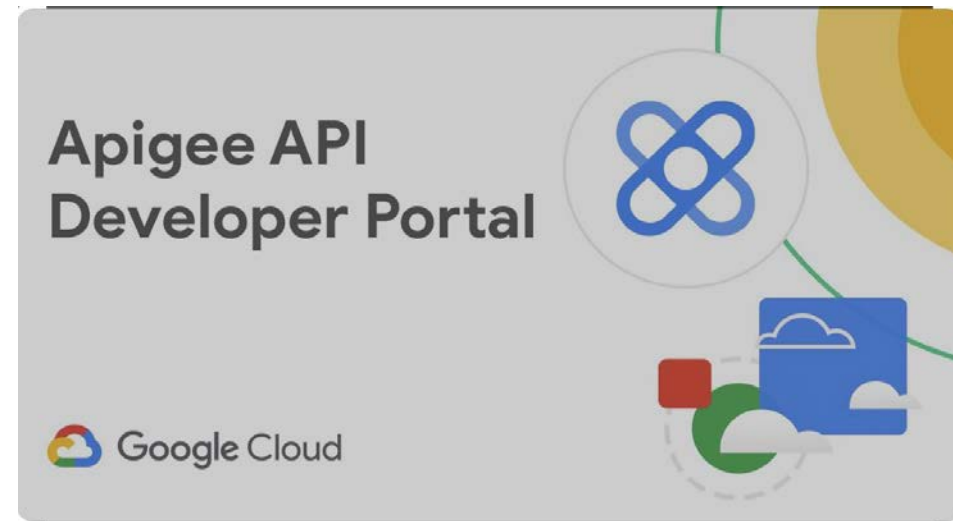


# Platform Engineering + IDPs

- Goes hand in hand
- Seamless integration of backend systems with front-end accessibility
- Achieve more with less overhead across multiple disparate systems.
- Platform engineering creates the systems and tools, IDPs make them accessible and user-friendly for developers.
- A dual approach for robust application and infrastructure across the organization
- As organizations grow, platform can scale and evolve the infrastructure to meet increasing demands, and IDPs can be adapted to include new tools, resources, and support mechanisms.
- Automating routine tasks and Streamlining processes lead to quicker time-to-market and better-quality products.



# IDP TOOLS



## Components ▾

CREATE COMPONENT ? SUPPORT

Type

All ▾

All (16)

Filter

- PERSONAL
- Owned 6
  - Starred 0

MY COMPANY

All 16

OWNER

▾

LIFECYCLE

▾

TAGS

▾

PROCESSING STATUS

▾

NAME	SYSTEM	OWNER	TYPE	LIFECYCLE	DESCRIPTION	TAGS	ACTION
artist-lookup	artist-engagement-portal	team-a	service	experimental	Artist Lookup	java data	✎ ✖
backstage		user:guest	website	production	backstage.io		✎ ✖
Documented Component		user:guest	service	experimental	A Service with...		✎ ✖
petstore		team-c	service	experimental	The Petstore is...		✎ ✖
playback-order	audio-playback	user:guest	service	production	Playback Order	java playback	✎ ✖
playback-sdk	audio-playback	team-c	library	experimental	Audio and video...		✎ ✖
podcast-api	podcast	team-b	service	experimental	Podcast API	java	✎ ✖
queue-proxy	podcast	team-b	website	production	Queue Proxy	go website	✎ ✖
searcher		user:guest	service	production	Searcher	go	✎ ✖
shuffle-api	audio-playback	user:guest	service	production	Shuffle API	go	✎ ✖
techdocs-e2e-fixture		user:guest	service	experimental	Used for...		✎ ✖
wayback-archive		team-a	service	production	Archive of the...		✎ ✖
wayback-archive-ingestion		team-d	service	production	Ingestion...		✎ ✖
wayback-archive-storage		team-a	service	production	Storage...		✎ ✖
wayback-search		team-a	service	production	Search of the...		✎ ✖
www-artist	artist-engagement-portal	team-a	website	production	Artist main website		✎ ✖

# Create a New Component

Create new software components using standard templates

## Sample Templates with IDP

### Available Templates

REGISTER EXIST

🔍 Search ✕

### Templates

#### PERSONAL

★ Starred 0

#### MY COMPANY

All 3

#### CATEGORIES

#### TAGS

documentation ☆

### Documentation Template

#### DESCRIPTION

Create a new standalone documentation project

#### OWNER

backstage/techdocs-core

#### TAGS

recommended techdocs mkdocs



CHOOSE

website ☆

### React SSR Template

#### DESCRIPTION

Create a website powered with Next.js

#### OWNER

web@example.com

#### TAGS

recommended react



CHOOSE

service ☆

### Spring Boot gRPC Service

#### DESCRIPTION

Create a simple microservice using gRPC and Spring Boot Java

#### OWNER

service@example.com

#### TAGS

recommended java grpc



CHOOSE

# Metrics

Project Type	Number of Developers	Man-Hours Before	Man-Hours After	% Productivity Improvement
Web App Development	10	200	120	40%
Mobile Dev	15	300	150	50%
API Services	8	160	80	50%
Data Pipelines	5	100	60	40%
Security Tools	12	240	120	50%



# Metrics Contd ...

Project Type	Dev Satisfaction Before	Dev Satisfaction After	% Improvement
Web Apps	60	85	42%
Mobile Apps	55	80	45%
APIs	50	75	50%



# Continuous Improvement is the Key

- **Regular Assessments:** Assess platform infrastructure and applications for performance, cost, scalability
- **Automate More processes:** Tedious manual tasks should be automated as much as possible to free developer burden
- **Feedback Loops:** Regularly collecting and analyzing feedback from developers to identify pain points and areas for enhancement in the portal
- **Updating Documentation:** Keeping the documentation up-to-date with the latest API changes, best practices, and tutorials to ensure it remains relevant and useful.
- **Tool Integration:** Continuously evaluating and integrating new tools that can enhance developer productivity and efficiency.
- **Performance Monitoring:** Implementing and improving monitoring tools to ensure the portal remains fast and reliable.





# Conclusion

In the rapidly evolving software development landscape, platform engineering and Internal Developer Portals (IDPs) have emerged as a game-changing solution to enhance developer experience and operational efficiency. By automating infrastructure management, providing pre-configured tools and environments, and streamlining processes, developers are empowered to focus more on innovation







Thank You