# **Proactive Cost Management**

Detecting Anomalies in Logs with Time Series Analysis







# Cloud AppMod Engineer Google

Love SRE, DevOps, Chaos Engineering, Observability, Reading, Writing and Teaching.



# How many of you?

Devops teams to their finance team after misconfiguring their cloud computing needs



# I would like to tell you a sad story ...



### **Daily Activities**

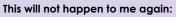
I was oncall putting out fires in production when when the sound of nuts is scary.



#### Where are the Logs?

I was investigating the root cause of the incident ... OMG!!
There are no logs!





I will activate all available logs admin activity, data access, and system event.



#### What happened?

\$20K billing increased by 700%!!!
... OMG the reason is Cloud
Logging.





The Hidden Costs of Anomaly-Only Detection & Response Systems

By D. Mark Durrett



## What is the cost of Inaction?



- Downtime: Lost revenue, customer churn, reputational damage.
- Inefficient Resource Use: Cloud bills exploding, wasted infrastructure.
- Security Breaches: Massive financial penalties, legal costs, irreparable harm.
- Wasted Engineering Time: Hours spent troubleshooting reactive problems.

# **AGENDA**Topics will be covered

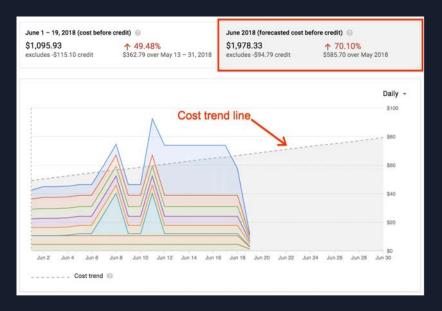
- Cost Management Challenges
- Logs can help you ... but ...
- Machine Learning Techniques
- Deeping on Time Series
- Use Cases
- **P** Q & A

# If the problem was the logs ... the solution should be in the logs also ...

Apply **proactive cloud cost** is useful here which involves continuously monitoring, analyzing, and optimizing spending on cloud resources ...

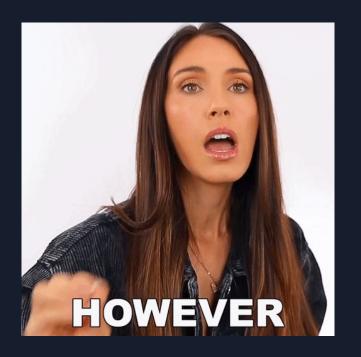
Proactive Cost in Cloud shifts the focus from what did we spend?" to "how can we spend smarter and more efficiently from the outset? It's a critical component to maximize business value from cloud investments while keeping costs under control.

## **Proactive Cost in Cloud**



- Anticipating and Preventing Issues
- Continuous Optimization
- Predictive Analytics
- Establishing Budgets and Alerts
- Leveraging Cloud Provider Tools and Third-Party Solutions
- Visibility and Monitoring

# **Visibility and Monitoring**



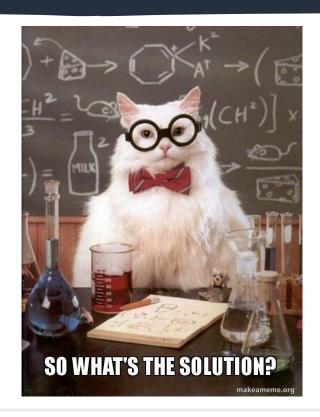
# Analyzing logs in **cloud** ...

represent several challenges compared to traditional environments, primarily due to the distributed, dynamic, and often ephemeral nature of cloud infrastructure.



If the problem was the logs ... the solution should be in the logs also ...

# How many of you?

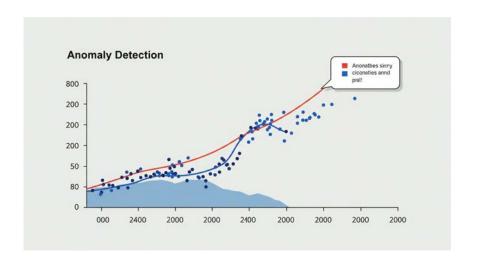


## The solution ...



sre Anomaly Detection uses a combination of sophisticated Machine Learning Techniques and statistical methodologies. Statistical techniques that rely on departures from past data or pre-established criteria to find anomalies.

## What is Anomaly Detection?



Identifying patterns that significantly **deviate from expected behavior**.

Finding the "normal abnormal" – the subtle hints something's wrong.

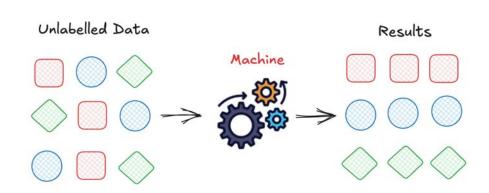
# **Machine Learning Techniques**

For Anomaly Detection

# Unsupervised Learning Algorithms

Since unsupervised learning does not require labelled data, it is especially well-suited for anomaly detection applications.

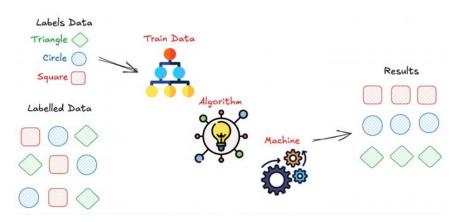
- Clustering Algorithms
- Autoencoders



## **Supervised Learning Algorithms**

They can be used when historical data with labelled anomalies is available, albeit they are less frequent because they require labelled anomaly data.

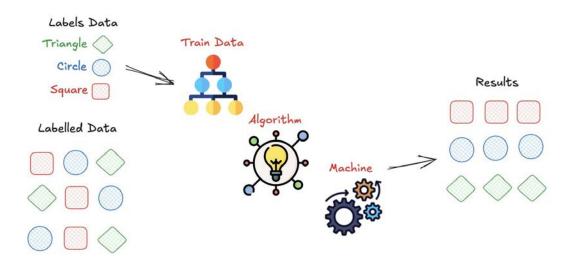
Classification Algorithms



# Semi Supervised Learning Algorithms

With this method, which combines elements of supervised and unsupervised learning, anomalies.

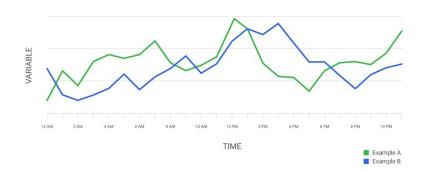
Isolation Forests



## **Time Series**

Time-series analysis techniques are essential for identifying abnormalities over time since many SRE measures have a temporal component.

Seasonal Decomposition

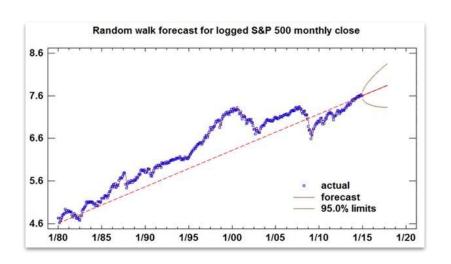


# How Google manage

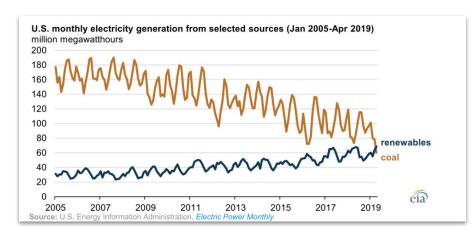
Time Series

# Most time-series are non-stationary

### Financial time series as "random walk with drift"



## Energy production influences by wind & solar supply



## **Dragon Kings or Black Swans?**



Dragon King Theory

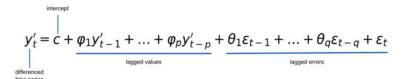
Theory developed by Didier Sornette, Physicist at ETH Zurich. Extreme events can be predicted - we just look at wrong data or not at dynamics



Dragon King Theory

Theory developed by Didier Sornette, Physicist at ETH Zurich. Extreme events can be predicted - we just look at wrong data or not at dynamics

## **Time Series Models**



## **Statistical Methods**

ARIMA, Exponential Smoothing, etc Very popular and mature (>50 years of research)

	store	non_seasonal_p	non seasonal d	non seasonal q	has drift	log_likelihood	AIC	variance	seasonal_periods
0	1	0	1	5	True	-1653.911896	3321.823792	2.949013e+09	[YEARLY
1	2	0	1	2	False	-1681.388460	3368.776921	4.558555e+09	[YEARLY
2	3	0	1	2	False	-1510.527920	3027.055840	3.576431e+08	[YEARLY
3	4	1	1	1	True	-1692.968739	3393.937477	5.298193e+09	[YEARLY
4	5	2	1	3	True	-1453.827626	2921.655253	1.471647e+08	[YEARLY
5	6	0	1	2	False	-1671.258646	3348.517291	3.914811e+09	[YEARLY
6	7	0	1	4	True	-1577.753490	3167.506979	9.551661e+08	[YEARLY
7	8	0	1	2	True	-1585.820089	3179.640178	1.065770e+09	[YEARLY
8	9	0	1	1	True	-1541.173574	3088.347149	5.514750e+08	[YEARLY
9	10	0	1	1	True	-1718.989964	3443.979928	7.836701e+09	[YEARLY

## ARIMA (p, d, q)

- **p**: The number of lag observations included in the model, also called the lag order.
- **d**: The number of times that the raw observations are differenced, also called the degree of differencing.
- **q**: The size of the moving average window, also called the order of moving average.

## Time Series Models available in Google CCloud

### Time-series forecasting on Google Cloud

BigQuery ML

<u>BigQuery ML</u> enables users to create and execute machine learning models in BigQuery by using standard SQL queries. It supports a model type called <u>ARIMA PLUS</u> to perform time-series forecasting and anomaly detection tasks.

With ARIMA PLUS modeling in BigQuery ML, you can make forecasts on millions of time series within a single SQL query, without leaving your data warehouse.

ARIMA PLUS is essentially a time-series modeling pipeline, which includes the following functionalities:

- · Infer the data frequency of the time series
- · Handle missing data, irregular time intervals, and duplicated timestamps
- Detect spike and dip outliers and abrupt level changes, and adjust them
- Handle holiday effects, seasonality, and trends

Tens of millions of time series can be forecast at once with a single query. Different modeling pipelines run in

You can get started with BigQuery ARIMA\_PLUS with the following tutorials:

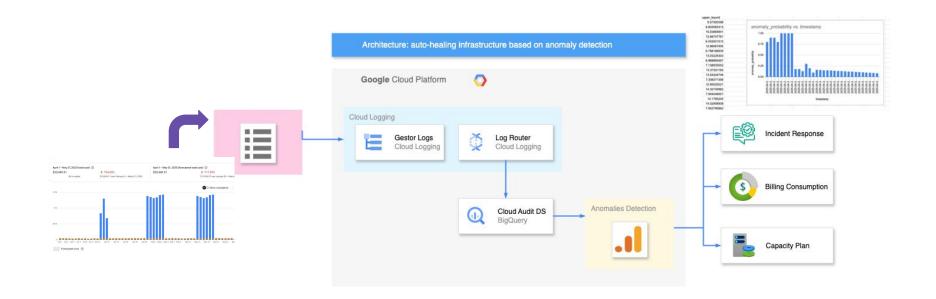
- Single time-series forecasting of Google Analytics web traffic with BigQuery ML ARIMA PLUS
- Multiple time-series forecasting of NYC bike trips with BigQuery ML ARIMA\_PLUS
- . Scalable forecasting with millions of time series in BigQuery
- . Demand forecasting of retail sales with BigQuery ML ARIMA\_PLUS

The modeling pipeline for the ARIMA\_PLUS time series models performs the following functions:

- · Infer the data frequency of the time series.
- · Handle irregular time intervals.
- Handle duplicated timestamps by taking the mean value.
- Interpolate missing data using local linear interpolation.
- · Detect and clean spike and dip outliers.
- · Detect and adjust abrupt step (level) changes.
- · Detect and adjust holiday effect.
- Detect multiple seasonal patterns within a single time series by using Seasonal and Trend decomposition using Loess (STL), and extrapolate seasonality by using double exponential smoothing (ETS).
- Detect and model the trend using the ARIMA model and the auto.ARIMA algorithm for automatic hyperparameter tuning. In auto.ARIMA, dozens of candidate models are trained and evaluated in parallel. The model with the lowest Akaike information criterion (AIC) is selected as the best model.



## **Time Series**



# **Use Cases**

Real-World Examples of Anomaly Detection

## Time Series in ...









### Retail & eCommerce

#### **Use Cases:**

- Sales/Demand forecasting.
- Churn rate prediction.

#### **Typical Challenges:**

- Forecasting new products.
- Complex hierarchy of products.

## **Financial Services**

#### **Use Cases:**

- Asset Management.
- Product Sales Forecasting.

#### Typical Challenges:

- Noisy data, state not observable.
- Many are 'Partially observable Markov decision processes'.

## Manufacturing

#### **Use Cases:**

- Predictive Maintenance, Yield Opti.
- Adaptive controls.

#### Typical Challenges:

- Poor data quality, very large data.
- Different sensor types and generations.

## Healthcare

#### **Use Cases:**

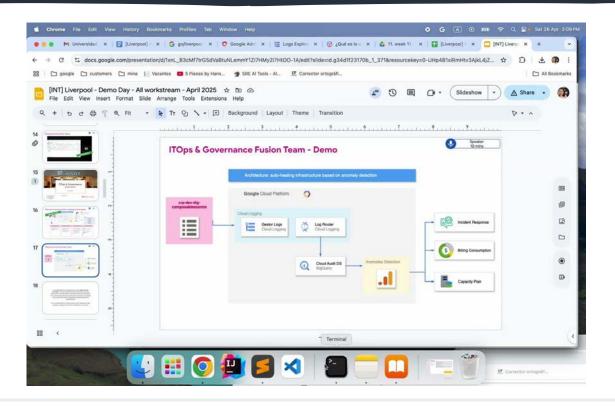
- Bed/emergency occupancy
- Demand for drugs for a pharm

### Typical Challenges:

- Disparate data sources
- Data privacy PII



# Happy ending for the Sad story





## Time Series

